

2013-14 ILX Headlights Overheat Safety Recall Q&A

What is the reason for this recall?	When a vehicle is parked for an extremely long period of time with the engine running and the low-beam headlights on, the original headlight design may not allow sufficient heat to escape. Excessive heat buildup in the headlight assembly can cause deformation and melting of plastic components which could affect headlight operation and, eventually, result in a fire.
What is different about the updated headlight design?	The updated headlight uses less aluminum, which can accumulate heat, and a hole meant to vent heat and moisture has been widened.
How did Acura discover this problem?	One fire was reported by a dealer after a new, unsold car was left parked with the engine idling and the lights on for a several hour period while recharging its 12-volt battery. No other incidents have been reported.
What will be done to recalled vehicles?	An Acura dealer will replace both front halogen projector beam headlight assemblies, free of charge.
Does this problem affect ILX models with HID headlights?	No. ILX models sold with the Technology or Premium packages are equipped with HID headlights and are not included in this recall.
How long will the inspection/repair take?	Customers should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different. Once the vehicle is in the technician's hands, the replacement should take around 1 hour.
Has Acura received complaints from customers for this issue?	No. Acura has not received any customer complaints related to this condition.
Have any crashes been caused by this problem?	No. Acura has not received any reports of crashes resulting from or related to this condition.
Have there been any injuries?	No. Acura has not received any reports of injuries resulting from, or related to, this condition.
Have there been any fires?	One fire was reported by a dealer after a new, unsold car was left parked with the engine idling and the lights on for a several hour period while n extended time to recharging its 12-volt battery. No other incidents have been reported.
When will customers be notified?	Letters to owners of affected 2013-2014 ILX vehicles will be mailed starting in late-July. Additionally, at that time, owners of these vehicles will be able to determine if their vehicles require repair by going to <a href="http://www.recalls.acura.com">www.recalls.acura.com</a> .
What should a customer do if their vehicle is experiencing a problem now?	If a customer notices melting or deformation of their vehicle's headlight, or reduced light output from their halogen projector headlights, they should contact an Acura dealer as soon as possible to schedule an inspection. This recall only applies to a limited number of vehicles, and it is unnecessary for all owners of all 2013-2014 ILX vehicles to visit a dealer. However, we want each customer who receives a notification letter to have their vehicle inspected and, if necessary, repaired.
Are all 2013-2014 ILX vehicles part of this recall?	No. Only a limited number of specific vehicles are affected by this recall. ILX models sold with the Technology or Premium packages are equipped with HID headlights and are not included in this recall.
Is the ILX Hybrid affected also?	Yes. ILX Hybrid models with halogen projector beam headlights are included in this recall.
Have all of the vehicles being recalled been sold to customers?	No. Any unsold vehicles in Acura dealer inventory will be repaired before they are delivered to a customer.
Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
Where were these vehicles built?	All of the included vehicles were built in at Honda Manufacturing of Indiana in Greensburg, Indiana.
How many countries does this affect?	The majority of included vehicles are in the US and Canada, but a small number were delivered to Mexico and Panama.
How many vehicles are affected by this recall?	<b>US: 14,078</b> Canada: 394 Mexico: 104 Panama: 22 Worldwide Total: 14,598