

2014 Odyssey Side Curtain Airbag Q&A File

What is the reason for this recall?	During assembly of the electrical coupler for the side curtain airbag on the passenger's side of the vehicle, it is possible that the shorting terminal, which is used to prevent deployment of the airbag before it is assembled into the vehicle, may have been damaged. A damaged shorting terminal may illuminate the Supplemental Restraint System (SRS) indicator as well as prevent the side curtain airbag from deploying during a crash, increasing the risk of injury.
How did the shorting terminal get damaged?	A tool used to install the shorting terminal into the side curtain airbag wiring harness can cause damage to one of the terminal pins when it is inserted into the harness.
How did Honda discover the damage?	Honda received warranty claims after dealers and customers noticed the SRS light illuminating.
What will be done to recalled vehicles?	A Honda dealer will replace the shorting coupler on the passenger side curtain airbag wiring harness, located behind a trim piece on the "C" pillar.
Why does this problem only affect the passenger side curtain airbag?	The test tool that caused the damage was only used on the shorting couplers for the passenger side unit.
How long will the inspection/repair take?	Customers should ask their dealers for a total time estimate when making an appointment, as each dealer's daily schedule is different. Once the vehicle is in the technician's hands, the repair should take less than 1 hour.
When will customers be notified?	Letters to owners of affected 2014 Odyssey minivans will be mailed in early-May. Additionally, at that time, owners will be able to check their vehicle recall status online at www.recalls.honda.com .
What should a customer do if their vehicle is experiencing a problem now?	If a customer is currently experiencing a SRS light illuminated on his/her van, they should contact a Honda dealer as soon as possible to schedule an inspection. This recall only applies to a limited number of vehicles, and it is unnecessary for all owners of all 2014 Odyssey minivans to visit a dealer. However, we want each customer who receives a notification letter to have their vehicle inspected and, if necessary, repaired.
Are all 2014 Odysseys part of this recall?	No. Only a limited number of specific vehicles are affected by this recall. Only certain 2014 Odyssey vehicles made during a specific production period are affected.
Have all of the vehicles being recalled been sold to customers?	No. Approximately 3,400 vehicles were not yet sold and will be repaired by a dealer before sale.
Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
Where were these vehicles built?	Lincoln, Alabama.
How many vehicles are affected by this recall?	Approximately 25,000.