

Owner letter draft #5_8114L Customers in the HAH states who were not originally included in 7914J regardless of state and do not need a drivers airbag. This text box will be removed when sending to owners.

IMPORTANT SAFETY RECALL

Passenger Air Bag Inflator Replacement - Safety Recall 8114L NHTSA Campaign No. 14V-773

February, 2015		
VIN		
Dear Mazda Owner:		

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation decided that a defect which relates to motor vehicle safety exists in certain 2004-2005 RX-8, 2004-2005 MPV, 2003-2006 Mazda6, and 2004-2005 B-Series Trucks.

If you are a recipient of this notice, your vehicle is included in Safety Recall 8114L for passenger air bag inflator replacement.

What is the problem?

In the subject vehicles sold in or currently or previously registered in Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, Texas, and Puerto Rico, continued exposure to high levels of humidity may cause the front passenger air bag inflator housing to rupture if the vehicle is involved in a crash where the front air bag is designed to deploy. If this occurs, it may increase the risk of injury to the vehicle occupants.

What will Mazda do?

Your Mazda dealer will replace the passenger air bag inflator with a new one, free of charge. The repair should take less than one hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the airbag inflator replaced as soon as possible. Making an appointment provides the dealer the opportunity to reserve the necessary part for your repair and plan their service activity, thus minimizing your wait time and inconvenience this recall may cause you. You do not need to bring this notice to the dealer, but it may assist in the check-in process.



-Page 2-

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Your satisfaction is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apology for any inconvenience this campaign may have caused you.

Sincerely,

Mazda North American Operations

