



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, JALB4T [REDACTED]

DECEMBER 2014



Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Your 2012 model year Reach Van, VIN JALB4T [REDACTED] is involved in safety recall 14V-735.

### WHAT IS THE CONDITION?

The manufacturer, Isuzu Motors Limited, has decided that a defect, which relates to motor vehicle safety, exists in 2012-2014MY Isuzu Stripped Chassis (Reach Vans) produced between July 2011 and August 2014. In the affected vehicles, the brake lamp switch, located on a bracket above the brake pedal, may become bent or corroded, causing the brake lamps to stop working. In some cases the ABS lamp or Brake Warning lamp may illuminate. If the brake lamps stop working, the risk of a crash increases.

**You do not need to take your vehicle to your Isuzu dealer as a result of this letter unless you believe that your vehicle has the condition described above.**

### WHAT WE WILL DO?

Isuzu Motors Limited is currently developing a modification to improve the protection of the brake light switch and remedy the recall condition. However, PARTS ARE NOT CURRENTLY AVAILABLE for this modification.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your dealer to have your vehicle serviced.

### WHAT YOU SHOULD DO

In the meantime, check your brake lamps to be sure they are working properly. If the brake lamps do not go on and off as the brake pedal is pressed, we recommend that you contact your dealer to schedule an appointment. Present this Owner Notification Letter at the time of your appointment. The dealer will diagnose the fault and repair as necessary according to normal warranty terms. If the brake lamp switch requires replacement prior to the recall remedy becoming available, the switch will be replaced at **no charge**.

### DO YOU HAVE QUESTIONS?

If you have questions or concerns that your Isuzu dealer is unable to resolve, please contact the Isuzu Customer Relations Department at 1-866-441-9638.

Sincerely,

Isuzu Commercial Truck of America

***Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.***

***Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***

Isuzu Commercial Truck of America, Inc.  
Customer Relations Department  
1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 \*1-866-441-9638



#14V735

# Change Of Ownership / Address

Never owned / /  
*Date*

Stolen / /  
*Date*

Totaled/scrapped / /  
*Date*

Moved, new address below

Sold vehicle, new owner / address below

*Signature*

## NEW ADDRESS INFORMATION

Name

Address

City               State   Zip

Phone (  )    -

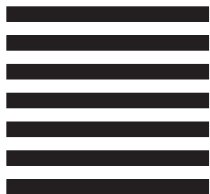


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL      PERMIT NO 232      PLYMOUTH, MI

POSTAGE WILL BE PAID BY ADDRESSEE

**CUSTOMER RELATIONS  
ISUZU COMMERCIAL TRUCK OF AMERICA, INC.  
46401 COMMERCE CENTER DR  
PLYMOUTH, MI 48170-9982**



**ISUZU**

*Isuzu Commercial Truck of America, Inc.*

*1400 South Douglass Road, Suite 100*

*Anaheim, California 92806*

**IMPORTANT SAFETY RECALL INFORMATION**



U.S. Department of  
Transportation

Issued in Accordance  
With Federal Law



**SAFETY RECALL NOTICE**