

From: Sutphen Corporation <alissa.mcglone@sutphencorp.com>
Sent: September 30, 2014 11:31 AM
To: [REDACTED]
Subject: Stand Down, 5 Section Aerial Platform Communication



Sutphen Corporation

September 30, 2014

**** Dealers - The following communication will be sent to our customers in 30 minutes****

To Our Valued Customers;

As we prepare for the upcoming retrofit of your 5-section aerial device we have established several locations around the country where this work will be performed. The selection of locations is based on geographical distance from populations of affected apparatus, skilled technicians and capacity of each facility.

Training for the service technicians that will be up-fitting your apparatus will take place at the Sutphen facilities of October 15th and 16th.

The retrofit parts will be sent to each service center as a complete kit. Part kits will begin shipping early November.

You will be contacted on or before October 22nd by the service center to set up scheduling for your truck.

Once the retro fit is complete it will be tested by a third party agency. At that time the unit can be put back into full service.

The next mass communication will be on or about October 17th confirming that we are on schedule and that training for the retrofit is complete.

Again we thank you for your patience and support in the matter. If you have further questions please contact Ken Creese ken.creese@sutphencorp.com

Sincerely,

Drew Sutphen

Drew Sutphen, President
Sutphen Corporation



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