



IC Bus, LLC
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MAILED
DEC 29 2014
Compliance Dept.

**IMPORTANT SAFETY RECALL INTERIM
NOTICE 14517**

DECEMBER 2014

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain CE, FE, and RE model commercial buses built 23 January 2006 thru 12 May 2014 with Ricon Public Use, "S" 2000 and 5500 Series lifts.

REASON FOR THIS RECALL

The platforms included on the subject S-Series model wheelchair lifts can exhibit cracking of the platform side plate while in the stowed position.

RISK TO MOTOR VEHICLE SAFETY

If cracking occurs on both sides of the platform to the point of material separation, it is possible for the lift platform to lean against the vehicle lift door(s) and fall out of the vehicle when the door(s) are opened putting the lift operator at risk of injury.

ACTIONS YOU SHOULD TAKE

A remedy has been developed. However, repair parts will not be available until late January 2015. When parts become available, you will be notified of additional actions you should take.

During the interim period to mitigate the risk of injury to the operator, follow the Ricon instructions on the back of this letter to inspect the platform for cracking in either of the platform side plates. If cracks are found, discontinue use of the vehicle and contact Ricon immediately by calling 800-322-2884, option 2

and provide the model and serial number of the lift you are servicing.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC

Subject: S-Series Platforms: 34in. x 54in., 32in. x 51in.
Applicable Products: S1205, S2005, S2010, S5005, S5010, S5505, S5010
Effectivity: 6/24/2014

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Introduction

This bulletin provides a brief description of a technical issue related to the inspection and possible replacement of the platform assembly of certain S-Series wheelchair lifts.

Incorporation

Inspection and possible replacement of the platform assembly used on wheelchair lift configurations beginning with the following part numbers:

S1205, S2005, S2010, S5005, S5010, S5505, S5510

Information

Under certain conditions the side plate of the larger platforms included on the subject S-Series model wheelchair lifts can exhibit cracking while in the stowed position which, if left unchecked can propagate to the point where separation of the rear portion of the side plate occurs rendering the lift inoperable and possibly unsafe to use.

