



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 14V-435

INTERIM NOTICE

We are currently preparing the remedy. We will notify you again when the remedy is ready.

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Santa Fe Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2001 through 2006 Hyundai Santa Fes. This recall affects such vehicles registered in and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (the Salt Belt).

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's implementation plan. We are currently making preparations to implement the Safety Recall remedy. We will send you another notification when the remedy is available.

What is the problem?

- An investigation by Hyundai has determined that, as the result of corrosion, the front coil spring in the subject vehicles can fracture near the base of the spring. Due to the location of the spring and the geometry of the vehicle, a fractured coil spring can make contact with the tire, potentially resulting in a tire puncture and increasing the risk of a crash.

What should you do in the interim?

- We appreciate your patience while we prepare the remedy. In the meantime, if you wish to have your vehicle inspected prior to the availability of the remedy, please make an appointment with your authorized Hyundai dealer to have the front coil springs in your vehicle inspected.

You will receive a second owner notification letter when the remedy is available. For updated information regarding this Recall Campaign, please visit:

www.HyundaiUSA.com/Campaign124

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-671-3059.

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

What if you have previously paid for repairs to your vehicle for this condition?

- If you have previously paid for repairs to your vehicle for this condition prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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