

**IMPORTANT SAFETY RECALL NOTICE**

This notice applies to your vehicle.

Model: 2004 Verona

VIN# HERE

08/26/14

Dear Suzuki Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004~2006 Suzuki Verona vehicles. Suzuki has therefore decided to conduct this safety recall.

Affected vehicles may generate heat in the Daytime Running Lamp (DRL) module located under the instrument panel, which could melt the module. If the heat generated within the DRL Module melts the component, there is an increased risk of a fire.

There have been no melting or fire incidents related to the Verona that have been identified by Suzuki. You do not need to stop driving your vehicle, however if local driving rules or driving conditions require the use of your headlamps or DRL lighting, Suzuki cannot recommend you operate the vehicle if the lighting is not operating as designed. If you smell unusual odors associated with possible overheated plastic or wire insulation while driving, please safely drive the vehicle off the roadway and exit the vehicle immediately. In addition, avoid parking the vehicle near permanent structures or in a garage until repairs can be performed.

Continued next page.

**IMPORTANT:** If you have sold or traded your Suzuki vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this campaign notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



Sequence # I1 XC

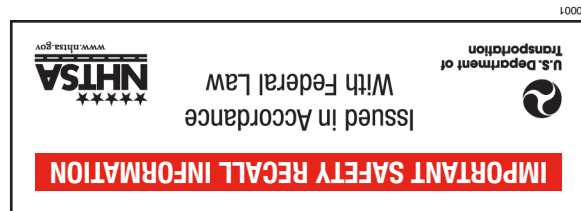


VIN# HERE

**SAFETY RECALL NOTICE**



OWNER INFORMATION HERE  
\*\*\*\*\*AUTO\*\*SCH 5-DIGIT 48111



**SUZUKI**  
SUZUKI MOTOR OF AMERICA, INC.  
P.O. Box 1100  
Brea, California 92822-1100  
VIN# HERE  
**XC**

PRSR1 1ST CLASS  
U.S. POSTAGE  
PAID  
Whittier, CA  
Permit No. 175

← Tear Here →

**Change Of Ownership/Address**

XC

VIN# HERE



OWNER ADDRESS HERE



**NAME OR ADDRESS CORRECTION**

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_

STATE \_\_\_\_\_ ZIP \_\_\_\_\_

If you do not own the vehicle shown in the box above, please fill in the following information as applicable.

- Never owned this vehicle
- Vehicle sold / transferred/ traded
- Vehicle stolen
- Vehicle exported
- Vehicle scrapped / Total loss
- Other

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above.

We're looking to the future by recycling today.

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You may also notice:

- ▶ Abnormal operation of the Daytime Running Lamps (DRL) - This may include daytime running lamps that flicker when on, daytime running lamps that do not come on automatically when the Headlamp Switch is in the OFF position or, the DRL Icon Lamp in the Instrument Cluster is either on when headlamps are on or are off when daytime running lamps are on. In addition, daytime running lamps may be on at all times, even when the key is removed from the ignition.
- ▶ You may notice that intermittently your vehicle battery has discharged while the vehicle is sitting.

Vehicles are eligible for repair under this Safety Recall regardless of vehicle age or mileage. Your authorized Suzuki Service Provider will replace the DRL Module at no cost to you for parts and labor.

Recall service parts are not yet available to correct this condition. **Providing repair parts is a top priority, however, their availability is not known at this time.**

**You will be notified again by mail when repair parts are available and scheduling appointments can then begin.**

The repair procedure has not been finalized. The repair could take an hour or more. Please be aware, if your Suzuki Service Provider has a large number of vehicles waiting for repairs, some additional time may be needed for required repairs.

If you no longer own this vehicle, please complete the attached postage-paid Safety Recall Notice Reply Card and return it to us.

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NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO 107 BREA CA

POSTAGE WILL BE PAID BY ADDRESSEE

**AUTOMOTIVE DIVISION / WARRANTY  
SUZUKI MOTOR OF AMERICA, INC.  
PO BOX 1100  
BREA, CA 92822-9988**



← Tear Here →

To mail card, tear at both perforations & remove this piece.

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If your Suzuki Service Provider does not make the correction without charge and within a reasonable period of time, we recommend that you contact the Suzuki Customer Relations Department at (800) 934-0934. If, after contacting our Customer Relations Department, you are still not satisfied that we have done our best to remedy this situation without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free vehicle Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of this notice to the Lessee within 10 days.

If your vehicle is included in the recall and you have paid for repairs caused by the DRL Module as described in this notification, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers 2004~2006 Suzuki Verona vehicles produced from June 2003 to October 2005. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact Suzuki Motor of America, Inc., Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your Owner Notification Letter.

We sincerely regret any inconvenience that this recall may cause, but we are certain you understand our interest in maintaining your and your passengers' safety and your continued satisfaction with your Suzuki vehicle.

Sincerely,

SUZUKI MOTOR OF AMERICA, INC.