

This one repair could save a life.

The passenger-side front airbag in your [Year/Model] could seriously harm you and your loved ones. We'll fix this for **FREE**.



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[Customer's Full Name]
[XXXXX Street Name]
[City, State, 00000]

**URGENT AIRBAG
SAFETY RECALL**
The recall repair is **FREE!**



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Subaru of America, Inc.
PO Box 1091
Royal Oak, MI 48068-9908



VIN: [Insert VIN]

Recall Code: [Insert Recall Code]

[Customer's First Name],

The passenger-side front airbag in your Subaru could explode, sending metal shrapnel toward you and others in the vehicle, which can cause serious injury or death.

Please schedule an appointment at your local Subaru retailer immediately! All of our retailers are open to safely complete vehicle recall repairs. **DO NOT** allow anyone to sit in the front-passenger seat until the **FREE** airbag recall repair has been performed.

For more information, visit: subaru.com/vehicle-recalls/airbags.html

Para información visite nuestro sitio web específico de Takata en español (<http://www.subaru.com/es/vehicle-recalls/airbags.html>), o llame al 1-844-373-6614.

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Your Subaru retailer will take care of this urgent airbag safety recall with:

- FREE** airbag repair
- FREE** alternative transportation options – loaner vehicles, shuttles, and round-trip towing (ask your retailer for availability)
- TOUCHLESS** service options
- QUICK** recall repair times
- CONVENIENT** scheduling

Locate your nearest Subaru retailer at: subaru.com/find-retailer/index

If you have already had this recall repair performed or have an appointment scheduled for it, we thank you for your attention to this matter. If you have moved or sold your vehicle, you may update your customer record by visiting subaru.com/customer-support and clicking Ownership Update under the Quick Links section, or by calling 1-800-SUBARU3.