

Date of Letter

## IMPORTANT SAFETY RECALL

Subject: Safety Recall 1114K – Pride and Class Steering Wheel Nut  
NHTSA # 14V-731  
EXPIRATION DATE: NONE  
*This notice applies to your vehicle; VIN*

Customer name  
Customer address  
City, State ZIP

**IMPORTANT  
THIS IS A REMINDER**

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that a defect which relates to motor vehicle safety exists in certain Model 389 vehicles that were ordered with the "Pride and Class" option. Your vehicle has been identified as a "Pride and Class" vehicle. The steering wheel fastener nut may have been insufficiently tightened during vehicle assembly, or an incorrect nut may have been installed.

This could allow the steering wheel to become loose and slip in relation to the steering column shaft, increasing the risk of a crash causing injury and/or property damage.

<i>The problem is...</i>	Loose, incorrect or missing steering wheel nut
<i>Correction...</i>	Inspect and tighten or replace and install the steering wheel nut
<i>What you must do ...</i>	Contact your dealer immediately to schedule an appointment

Peterbilt has initiated a recall to remedy the defect free of charge. To find your nearest Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair should take approximately 0.5 hours labor, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St. Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220.

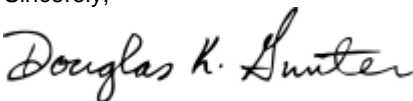
If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter  
Director of Customer Service  
Peterbilt Motors Company