

Ford Motor Company Ford Customer Service Division P.O. Box 1904 Dearborn, Michigan 48121-1904

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January 2017

2014 F-150 Ford T---- Vehicle ID#:

# \* \* \* IMPORTANT SAFETY RECALL REMINDER \* \* \* (RECORDATORIO IMPORTANTE PROGRAMA DE SEGURIDAD)

According to our records, your 2014 F-150 Ford Truck has not had necessary safety recall repairs made. We urge you to have the free repair performed at your local dealership as soon as possible.

#### **KEY INFORMATION**

- Your vehicle is involved in an important safety recall
- Your safety is important to us. Schedule an appointment to have service procedure completed
- This procedure will be performed free of charge
- Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español

#### Recall Number and Description:

#### 14C09 - Stoplamp Switch Adjustment

### What is the Issue?

On your vehicle, it may be possible the stoplamp switch was installed incorrectly. This may result in a delay in stoplamp illumination when the brake pedal is depressed. Additionally, the AdvanceTrac warning light may illuminate. In situations of light brake application, the brake stoplamps may not illuminate. The delay or loss of brake stoplamp function may increase the risk of a crash.

Because you may have to press harder than normal on the brake pedal to disengage cruise control, we recommend you not use the cruise control system until this recall is completed.

## Recall Number and Description:

### 14C10 - Seat Frame Clearance Adjustment

### What is the Issue?

On your vehicle, reduced clearance between the front passenger seat frame and adjacent seat track may cause the Occupant Classification System to inaccurately register the weight of a passenger. This may result in non-deployment of the passenger airbag when an adult occupant is present. Non-deployment of an airbag could increase the risk of injury in certain crashes. As always, Ford strongly recommends all occupants wear their seat belts.

### What Are We Asking You To Do?

Please contact your dealer to schedule an appointment to have these important service procedures completed. If you do not already have a servicing dealer, you can access <a href="https://www.Fordowner.com">www.Fordowner.com</a> for dealer addresses, maps and driving instructions.

The vehicle owner is responsible for having these service actions performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have these recalls performed on a timely basis. Therefore, please have this recall performed as soon as possible.

### Service Assistance:

If you have additional questions, please contact the Ford Motor Company Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8:00AM - 5:00PM (Your Local Time).

If you wish to contact us through the Internet, our address is: www.Fordowner.com.

If your authorized dealer has recently completed these recall repairs, please disregard this reminder.

We apologize for any inconvenience this may cause and want to assure you that, with your assistance, we will correct these conditions. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

Thank you for your attention to these important matters.

Ford Customer Service Division