



The People You Know. The Products You Trust.

# \*\*\*IMPORTANT SAFETY RECALL\*\*\* NHTSA Recall No. 14V469

01 Dec 2014

[Redacted]

Dear Schwarze Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and is a follow-up to an earlier notice send out this year.

Cummins Inc. and Cummins Westport, Inc. have decided that a defect which relates to the motor vehicle safety exists in certain Cummins Westport ISL G engines built from June 19, 2007 through January 2, 2013. Your engine is being recalled to address this condition.

This notice applies to your Cummins Westport engine as identified below:

Engine Serial Number	Vehicle Manufacturer	Vehicle Serial Number	Customer
[Redacted]	[Redacted]	[Redacted]	[Redacted]

### WHY IS A RECALL BEING CONDUCTED?

When operating the engine in sub-freezing ambient conditions without the recommended cold weather aids, ice may form in the intake manifold, interfering with proper operation of the intake manifold pressure sensor, causing the Engine Control Module (ECM) to improperly fuel the engine. This may result in elevated exhaust temperatures and the possibility of flame from the exhaust pipe, creating a burn or fire risk.

### WHAT ARE WE DOING ABOUT THE PROBLEM?

A new ECM calibration has been made available to correct this condition. This calibration is currently available as Campaign C1462 "ISL G Updated ECM Calibration Safety Campaign" at Cummins Distributors and Cummins-authorized Warranty Dealers. The recalibration will be completed free of charge and most applications will require approximately 1 hour to complete.

### WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or Cummins-authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date for this software update.

Cold weather aids on your vehicles, as described in the engine's Operation & Maintenance Manual and Cummins Bulletin 4332709, can also reduce the likelihood of interference with the intake manifold pressure sensor. If possible, park the vehicle indoors when not in operation.

**Note:** *If your engine was recalibrated on or after February 3, 2014, no further action is required, as your engine has received the proper software to address this issue.*

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect has been remedied.

### **WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact your local Cummins Distributor. You may also contact the Cummins Customer Assistance Center at 1-800-DIESELS (1-800-343-7357).

If you have a complaint relative to this recall, you may report it to the following:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

You may also call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins and Cummins Westport are taking this action in the interest of your personal safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

On the behalf of Cummins Administrator,



Jim Adair  
Director of Product Management  
Schwarze Industries, Inc.  
[jadair@schwarze.com](mailto:jadair@schwarze.com)  
256-851-1230