



<1-866-861-4058>

IMPORTANT SAFETY RECALL FROM TOYOTA



YOU STILL HAVE NOT COMPLETED THE SPARE TIRE RECALL.

<Dear John>,

If you ignore fixing the Spare Tire on your <Year><Model>, it may become separated from the carrier and become a road hazard that could cause a vehicle crash.

VIN: <XXXXXXXX>

To avoid potential injury or vehicle damage, please make an appointment with your Toyota dealer to have the vehicle repaired as soon as possible. Toyota will fix your vehicle FREE OF CHARGE. Please contact any authorized dealer to make an appointment or visit your local dealer at your convenience.

For questions or help locating an authorized Toyota dealer, call the Toyota Customer Experience Center at: <1-866-861-4058> Monday-Friday, 7 a.m. to 7 p.m. CT, Saturday, 7 a.m. to 4:30 p.m. CT.

This is not a sales opportunity for us or our dealers. This is about an IMPORTANT SAFETY RECALL. In limited instances, the spare tire stowed under the floor may corrode and could separate from the spare tire carrier and become a road hazard, increasing the risk of a crash.

We can help you find a Toyota dealer to schedule an appointment online; if you need additional information about your recall, please visit the Toyota Recall Portal.

We would like to make this important safety recall as easy as possible for you.
How do I schedule my repair? Contact any authorized Toyota dealer to schedule your FREE OF CHARGE recall repair today!
How long will the repair take? The repair will take approximately 30 minutes. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.
How much will the repair cost me? Toyota will fix your vehicle free of charge. All you have to do is:
• Contact any authorized dealer to make an appointment
• Or, visit your local dealer at your convenience