



# IMPORTANT SAFETY RECALL

<CustomerName>  
<CustomerAddress>

Dear <CustomerName>:

A notice for GM Recall #14152 affecting your vehicle was originally sent in 2014. Our records indicate that your vehicle has not been serviced. We urge you to contact your dealer now to schedule your FREE service appointment to avoid risk of a potential transmission shift cable fracture. Below we have included the original communication for your reference.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2004-2007 model year Chevrolet Malibu Maxx, 2004-2008 model year Chevrolet Malibu, 2005-2008 model year Pontiac G6, and 2007-2008 Saturn AURA vehicles equipped with a 4-speed automatic transmission. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your <Year> model year <Division Name> <Vehicle\_Name>, VIN <SAMPLEVIN123ABCDE>.
- Your vehicle is involved in GM safety recall 14152.
- Schedule an appointment with any Chevrolet, Buick, GMC or Cadillac dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

Your vehicle has a condition in which the transmission shift cable may fracture at any time. If a fracture occurs, the driver may not be able to select a different gear, remove the key from the ignition or place the transmission in park. If the driver cannot place the vehicle in park, and exits the vehicle without applying the park brake, the vehicle could roll away, increasing the risk of injury.

### What will we do?

Any Chevrolet, Buick, GMC or Cadillac dealer will install a shift cable assembly and mounting bracket. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 15 minutes.

### What should you do?

You should contact any Chevrolet, Buick, GMC or Cadillac dealer to arrange a service appointment as soon as possible.

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

| Division  | Number         | Text Telephones (TTY) |
|-----------|----------------|-----------------------|
| Chevrolet | 1-800-222-1020 | 1-800-833-2438        |
| Pontiac   | 1-800-762-2737 | 1-800-833-7668        |
| Saturn    | 1-800-553-6000 | 1-800-833-6000        |

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V224.

Sincerely,

<Signature>

Maryann Combs  
Vice President, Global Vehicle Safety