



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 14V-136
Safety Advisory: 14-204
April 8, 2016

IMPORTANT SAFETY RECALL SECOND NOTICE

«NAME»

«ADDRESS»

«CITYSTATEZIP»

This notice applies to your vehicle: «VIN»

Dear «NAME»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2013 Montana and 2014 Alpine, Big Sky, Fuzion, Montana, Infinity and Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that certain Frigidaire Model CFMV152CLB & CFMV154CLS microwaves manufactured between Jan. 27, 2013 and April 10, 2013 with serial range of KG30607951 through KG31600670 installed in the vehicles listed above may self start and begin heating while unattended. If the microwave has something stored in the cavity and the microwave begins heating the contents while unattended, there exists a risk of smoke or fire inside the microwave.

***What we
will do***

Keystone RV will contact Frigidaire on your behalf to set up a service call to come to you to repair your microwave. The remedy is to repair the membrane/keypad component. The service and parts required for this corrective action will be provided at no charge to you.

***What we need
you to do***

As soon as possible, please call **1-866-425-4369** to make an appointment to have your microwave serviced by Frigidaire. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. You will need to provide the following information:

- VIN
- Microwave model and serial number
- Name, address (where you want your unit serviced), and phone number

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

cc: National Highway Traffic Safety Administration (NHTSA)

