

Date of Letter

IMPORTANT SAFETY RECALL

Subject: Safety Recall **114-A** Model 579/567 Door Latches
NHTSA Recall #14V-012
Expiration Date: None
This notice applies to your vehicle; VIN

Customer name
Customer address
City, State ZIP

**IMPORTANT
THIS IS A REMINDER**

Dear Peterbilt Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors has decided that a defect which relates to motor vehicle exists in certain model year 2012 through 2014 Model 579 and 567 vehicles built before October 14, 2013. These vehicles were manufactured with door latches that do not meet Peterbilt quality standards. Our records indicate that your vehicle, identified by the VIN(s) noted within this letter, was manufactured within this time period and may contain the defect described herein.

In the affected vehicles, the doors may lock permanently while closed or may be opened from the outside even after they have been locked. If the door latch assembly becomes permanently locked while closed occupants could be prevented from exiting the vehicle in the event of a crash or fire, increasing the risk of injury.

<i>The problem is...</i>	Defective door latches
<i>What your dealer will do...</i>	Dealers will replace affected door latches
<i>What you must do ...</i>	Contact your Peterbilt Dealer to schedule an appointment for repair

Please contact your authorized Peterbilt dealer immediately to schedule an appointment as soon as practical. The service should take no more than 2 hours and will be provided at no charge to you. If you require further information, have already experienced this condition and have paid to have it repaired, or experience any difficulty in making arrangements for the repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, Texas 76205; Customer Service Department, phone 940-591-4220.

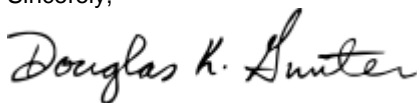
If you conclude that Peterbilt has not enabled you to remedy this defect within a reasonable time and without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Doug Gunter
Director of Customer Service
Peterbilt Motors Company