Safety Recall: Both Driver's and Passenger's Side Curtain Airbag May Not Inflate Properly

Supersedes 14-081, dated December 12, 2014, to revise the information highlighted in <mark>yellow</mark>.

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2015	Crosstour	ALL	Check the iN VIN status for eligibility

REVISION SUMMARY

<mark>This bulletin previously stated to hold the side curtain airbag until a return process was developed. Dealerships are now asked to follow their standard process to dispose of the side curtain airbag.</mark>

BACKGROUND

An error during manufacture of tubing attached to the side curtain airbag inflator may result in the improper deployment of a side curtain airbag in a crash, increasing the risk of occupant injury.

There are three bulletins addressing the 2015 Crosstour side curtain airbags. **Make sure you do the bulletin as directed by the iN VIN status inquiry.**

S/B 14-079, *Safety Recall: Driver's (Left) Side Curtain Airbag May Not Inflate Properly*

S/B 14-080, *Safety Recall: Passenger's (Right) Side Curtain Airbag May Not Inflate Properly*

S/B 14-081, *Safety Recall: Both Driver's and Passenger's Side Curtain Airbag May Not Inflate Properly*

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.
Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. These vehicles must be repaired before they are sold.

Should your dealership sell an unrepaired vehicle that subsequently causes injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party, and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace both the driver's (left) and the passenger's (right) side curtain airbag module.

PARTS INFORMATION

Part Name	Part Number	Quantity
Driver's (Left) Side Curtain Airbag Module	78875-TP6-A80	1
Passenger's (Right) Side Curtain Airbag Module	78870-TP6-A80	1
Front Clip	91561-TA5-A01	2

NOTE: Follow your standard process for disposing of the side curtain airbags.

WARRANTY CLAIM INFORMATION

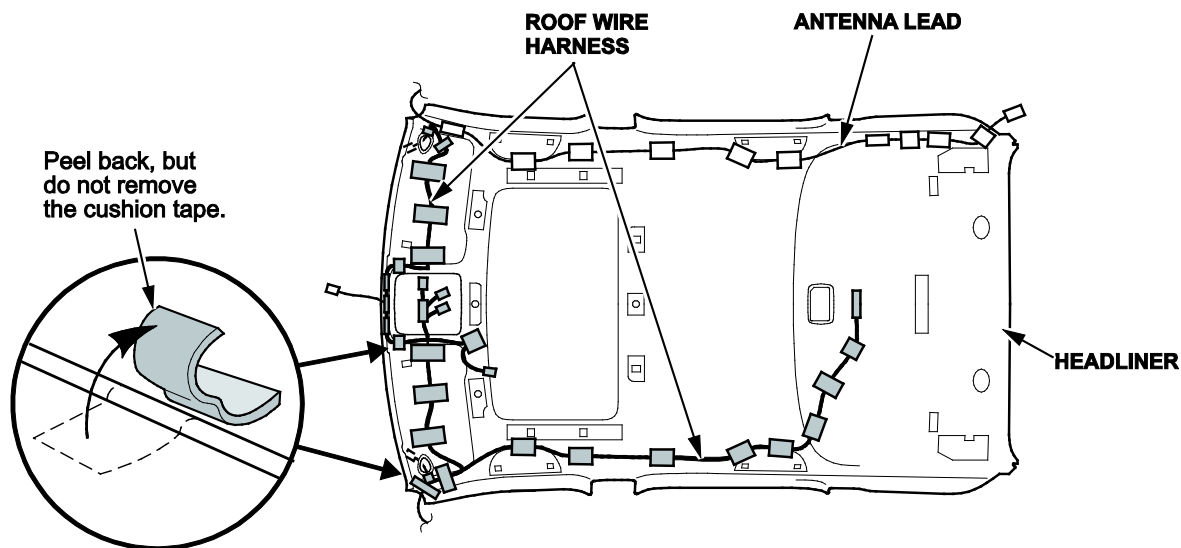| Operation Number	Description	Flat Rate	Defect Code	Symptom Code	Template ID	Failed Part Number
7541B3	Replace the driver's (left) and passenger's (right) side curtain airbag.	2.8 hr	5KW00	JN300	14-081A	78870-TP6-A80

REPAIR PROCEDURE

1. Remove the headliner by referring to the electronic service manual.

   NOTE: **Make sure you do the battery terminal disconnection procedure** after moving the front seats.

   Do not disconnect the roof wire harness from the driver's dash area; once the headliner is lowered, detach the roof wire harness from the headliner by carefully peeling back just enough tape to remove the harness.
   NOTE:
   • Do not remove all of the tape; it will be reused.
   • Make sure the roof wire harness is out of the way so that it does not get tangled with the headliner when you remove it from the vehicle.
   • Leave the AM/FM antenna attached to the headliner.

2. Replace both the driver's (left) and the passenger's (right) side curtain airbag with a new part.

3. Confirm the proper system operation by turning the ignition to ON (II), and check that the SRS indicator comes on for about 6 seconds, then goes off.

4. Reinstall the headliner in the reverse order of removal.

END