

Recall Bulletin 14117ARG

ALLIED RECREATION GROUP



RECALL BULLETIN:
14117ARG

YEAR(S) AFFECTED:
2014-2015

PRODUCT(S) AFFECTED:
Fleetwood Excursion (MY 2014-15)

Holiday Rambler Ambassador (MY 2015)

MODEL(S) AFFECTED:
All

SUBJECT:
Inspection/Correction of Bucket Seat Pedestal Mounting Components

KEYWORDS:
Seat, seat pedestal, seating

ISSUE DATE:
December 2014

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The purpose of this bulletin is to inform all Allied Recreation Group dealers about the need to inspect, and if necessary, replace the bucket seat pedestal mounting components on certain model year 2014-2015 Fleetwood Excursion and certain model year 2015 Holiday Rambler Ambassador Class A motor homes. The list of affected vehicles appears at the end of this bulletin.

CONDITION:

On motor homes affected by this recall, a seat pedestal mounting support bracket, required for installation of driver and passenger bucket-style seats, may not have been installed according to engineering specifications. If the seat pedestal mounting support bracket is improperly installed or is missing, the seat may be inadequately secured to structural components in the floor of the motor home. In the event of a collision, an incorrectly installed seat pedestal could allow the seat to detach from the floor.

Read this entire document before proceeding.

INSPECTION:

Follow the steps below to inspect, and if necessary, replace the driver and passenger bucket seat pedestal mounting components.

Note:

- Bench-style seating is not affected by this recall.
 - The inspection can be performed by one technician; however, if repairs are required, the assistance of a second technician will be needed.
1. Park the motor home on hard, level pavement. Place the transmission into Neutral and set the parking brake. Turn off the key and remove it from the ignition. Maintain control of ignition keys until all repairs are performed.

 WARNING
Block wheels to prevent movement while working under the vehicle.

2. Begin the inspection by accessing the steering axle wheel well under the vehicle on the driver's side. On the bottom exterior of the floor there should be two "C-channel" brackets attaching the seat pedestal to the floor. Each bracket should be secured with (2 ea.) bolts, washers and lock nuts, as shown in Figure 1. Record the inspection results.
3. Repeat the inspection procedure for the passenger's side and record the results.



Figure 1

This bulletin is supplied for technical information only and is not an authorization for repairs.

Federal Law (Section 154 of the National Traffic and Motor Vehicle Safety Act of 1966) requires that: If you have received a notice of recall or failure to comply from Allied Recreation Group or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

4. Based on the inspection results:
 - a.) If there are two C-channel brackets installed per side, no further work is necessary.
 - b.) If the C-channel brackets are missing from either side, proceed with “CORRECTION”, below.

CORRECTION:

NOTE: Two technicians, one working inside the vehicle, and the other working underneath of it, will be needed for Steps 6-10.

5. Start the engine and turn the steering wheel all the way to one side for access to the bolts securing the seat pedestal. Shut off the engine and remove the ignition key before continuing work.



WARNING

- **Block wheels to prevent movement while working under the vehicle.**
- **Wear safety glasses to prevent injury from flying or falling debris (such as while removing undercoating in Step 7).**

6. Use an air tool to loosen the bucket seat pedestal mounting bolts from inside the vehicle, while an assistant holds the corresponding lock nuts and flat washers stationary from below. Retain the washers for reuse. Discard the nuts.
7. Use a putty knife, scraper or wire wheel to remove the majority of the undercoating in the area where the new seat pedestal C-channel support brackets are to be installed. Avoid contact with any wire harnesses. See Figure 2.
8. Install the new seat pedestal C-channel support brackets (2 per seat) over the existing bolts as shown in Figure 1. Secure each with a flat washer and lock nut, following the stacking order shown in Figure 3. Torque nuts to 30 ft.-lbs.
9. Repeat steps 6 – 8 to install support brackets for the remaining seat pedestal, if required per the inspection.
10. Record the date, Unit ID Number, and the actions taken, and submit the warranty claim via the Allied Dealer Network (A.D.N.) online claims processing portal.

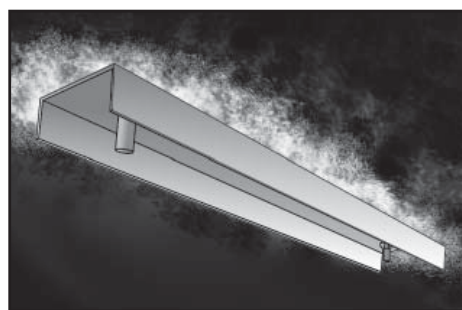


Figure 2

Scrape off the majority of the undercoating in the installation area before attaching the new seat pedestal support brackets

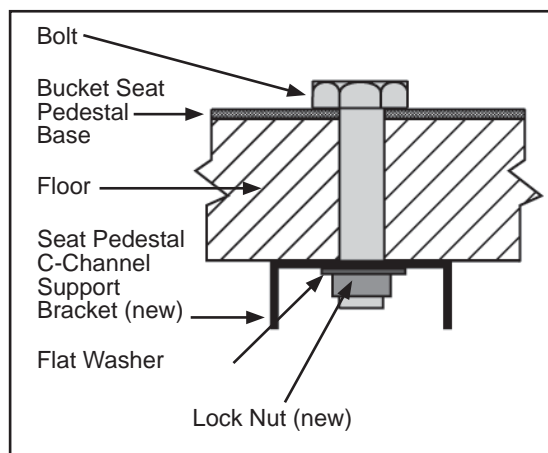


Figure 3

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PARTS

<u>Part No.</u>	<u>Description</u>	<u>Qty.</u>
620823	Kit Recall 141117ARG, Excursion/Ambassador Seat Pedestal Mounting	1

Includes components for both seat installations.

Kit Contents:

*Seat Pedestal C-Channel Support Bracket, qty. 4
7/16"-20NF Nylock Lock Nuts, qty. 8*

TOOLS

5/8" Open or Box End Wrench
5/8" Deep Well Socket, 3/8" or 1/2" Drive
Putty Knife, Scraper, or Wire Wheel
Torque Wrench, 0 – 50 ft-lbs., 3/8" or 1/2" Drive
Ratchet (3/8" or 1/2" Drive) or Pneumatic or Electric Gun (3/8" or 1/2")

WARRANTY LABOR ALLOWANCE:

Recall 141117ARG, Bucket Seat Pedestal Mounting

Use Flat Rate Codes:

6038-11	Inspected/ Not Defective	0.3 Hr.
6038-12	Inspected/Defective/Repaired	1.8 Hr.

* Repair includes inspection of the mounting configuration for both bucket-style front seat pedestals, as well as the installation of remedial components for both seats. Labor time calculations include all work performed by both technicians (Steps 6-9).

If you have any questions concerning this bulletin, contact Allied Recreation Group Dealer Technical Support at:

Fleetwood Excursion Assistance: 800-816-9825
Holiday Rambler Ambassador Assistance: 877-332-9239

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