

December 2014 Technical Service

# PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW centers must ensure Recalls are completed after having been notified by BMW of North America, LLC (BMWNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the center's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a Recall notification in the form of a Service Information bulletin (SIB) or transmission of a Dealer Communication System (DCS) Recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a Recall campaign is announced by BMW NA, centers must ensure that all Recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that centers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open Recall.

The Safety Act also prohibits centers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open Recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW centers should not sell or use parts that have been recalled by BMW NA. Please follow the specific instructions provided by BMW NA on the return or disposition of the parts.

#### SUBJECT

Recall Campaign 14V-648: Check Driver's Side Door Mirror and Replace If Needed

**MODEL** F25 (X3)

F26 (X4)

Produced from July 28, 2014 to August 26, 2014

# SITUATION

There is a potential risk that a incorrect driver's side door mirror was installed.

#### CAUSE Incorrect door mirror

# **AFFECTED VEHICLES**

This Recall Campaign involves X3 and X4 vehicles produced from July 28, 2014 to August 26, 2014.

First check if a Recall Campaign label with a code number 714 is already attached to the B-pillar.

If a code number **714** has been punched out, the Campaign has already been performed and no further action is necessary.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

# CORRECTION

https://www.bmwtis.net/tiscode/cgi-bin/bulletin.aspx?sie\_path=/tsb/bulletins/htm\_store/20020.1.B51301... 12/28/2014

Replace the driver's door mirror.

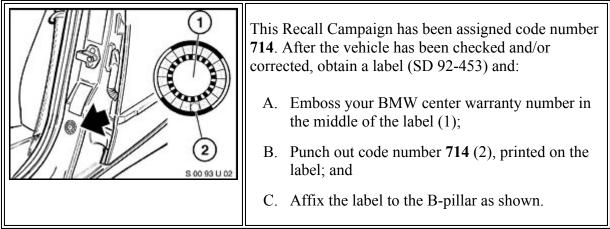
# PROCEDURE

Refer to B513014 Attachment.

#### PARTS INFORMATION

Part Number	Description	Quantity
51 16 7 362 321	Heated mirror glass (left)	1

# LABEL INSTRUCTIONS



If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

#### WARRANTY INFORMATION

The repair described in this bulletin is covered under warranty regardless of time or mileage.

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

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# Completion before vehicle delivery to the customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 62 844	I 'A FRI I	Check left-hand door mirror and replace if needed

Labor operation code 00 62 844 is a Plus labor operation.

# Completion after vehicle delivery to the customer

Labor Operation:	Labor Allowance:	Description:
00 62 208		Check left-hand door mirror and replace if needed

Labor operation code 00 62 208 is a Main labor operation.

# ATTACHMENTS View PDF attachment <u>B513014 Attachment</u>.

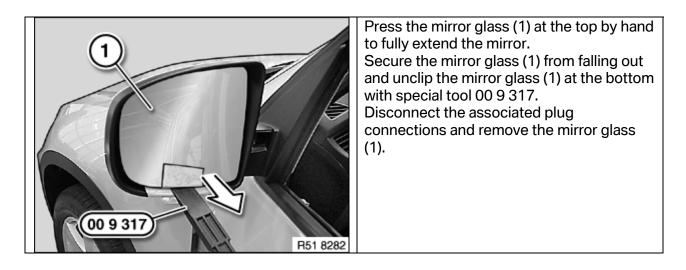
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#### B513014 Attachment

# Repair Instruction Reference 51 16 26 December 2014



If Korean text is seen on the mirror, it must be replaced with the correct US version.



	Installation note: The retaining lugs (1) must not be damaged. Fit the mirror glass (2) with the retaining lugs (1) flush on the mirror adjusting drive and clip into place. Make sure the lugs are properly clipped in. Confirm the mirror adjusting drive functions properly.
R51 3756	