



# SAFETY RECALL BULLETIN

SUBJECT:			No: <b>SR-14-010</b>
<b>OUTLANDER STOP LAMP SWITCH – SAFETY RECALL CAMPAIGN</b>			DATE: <b>October, 2014</b>
			MODEL: <b>2007–09 Outlander</b>
CIRCULATE TO:	<input checked="" type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input checked="" type="checkbox"/> SALES MANAGER

## PURPOSE

Due to the possibility of silicone grease adhering to the stop lamp switch through incidental contact during production, the stop lamp switch could fail, resulting in inoperative brake lamps. Inoperative brake lamps may fail to notify a following vehicle of the operator’s intent to decrease speeds.

This campaign bulletin instructs dealers to replace the stop lamp switch with a new part to correct this condition.

## AFFECTED VEHICLES

Certain 2007 – 2009 Outlander built December 15, 2006 – August 22, 2009

**IMPORTANT**

**Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or non-compliance is remedied.**

## CUSTOMER NOTIFICATIONS

A letter will be sent to all owners of affected vehicles requesting them to bring their vehicle to a local Authorized Mitsubishi dealer to have their vehicle remedied. A copy of the customer notification letter appears at the end of this bulletin.

## REQUIRED OPERATIONS

Before starting this campaign procedure, **CHECK THE WARRANTY SUPERSCREEN** to verify if the vehicle is an affected VIN for this campaign and this campaign procedure has not already been completed.

## REPAIR PROCEDURE

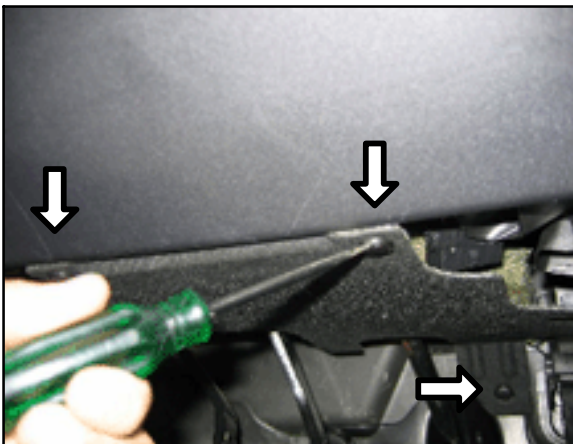
### Stop Lamp Switch Removal

1. If the ABS/ASC lamp is illuminated, confirm the DTC. If DTCs for other than the stop lamp circuit are displayed, diagnose and correct those conditions first.
2. Slide the driver's seat to its rear most limit.
3. Carefully release the center pin of the three push pin clips (shown in photo 2 below) from the bottom undercover and remove the clips.

**CAUTION** USE CARE. DO NOT DAMAGE OR LOSE THE CLIPS.

4. Carefully pull the unattached portion of the undercover down to gain access to the stop lamp switch. Do not remove the clip at the outer kick panel (indicated by arrow in photo 3 below).

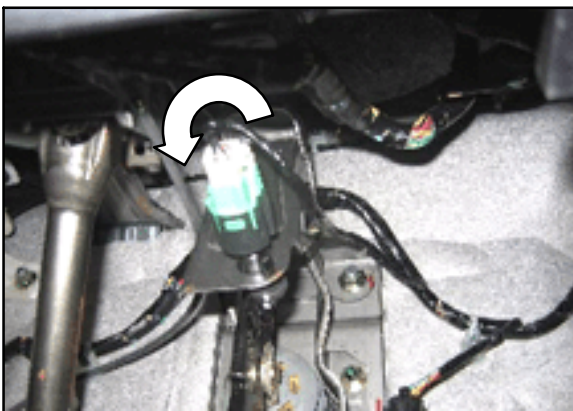
**CAUTION** USE CARE. DO NOT BREAK THE BOTTOM UNDERCOVER.



3.



4.



5. Remove the stop lamp switch by rotating it counterclockwise 1/8 of a turn.
6. Disconnect the electrical connector from the stop lamp switch.

**CAUTION** DO NOT REMOVE OR DAMAGE THE SWITCH RETAINER (PEDAL CLIP). IT IS NOT REUSABLE AND MUST BE REPLACED IF REMOVED.

**CAUTION** WEAR SAFETY GLASSES WHEN SPRAYING PARTS CLEANER.

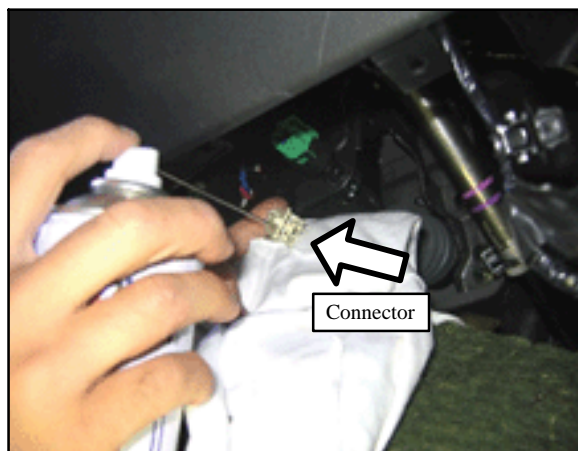
**CAUTION** CLEANING THE CONNECTOR AND THE PEDAL PAD REQUIRES THE USE OF A SPECIFIC MITSUBISHI APPROVED PARTS CLEANER. ONLY USE PART NUMBER A991ZC1X05 DURING THIS RECALL PROCEDURE.

**CAUTION**

DO NOT USE A CHLORINATED PARTS CLEANER. CHLORINATED PARTS CLEANERS MAY HAVE AN ADVERSE AFFECT ON PLASTIC COMPONENTS (CONNECTOR, WIRING HARNESS, ETC.).

**CAUTION**

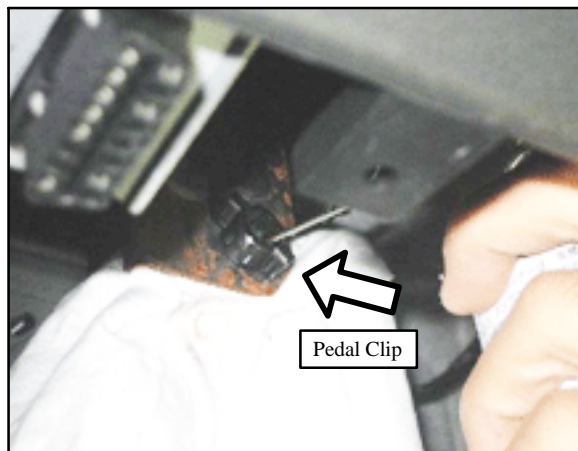
USING A RAG, COMPLETELY COVER THE WIRING HARNESS TO PREVENT CONTACT WITH ANY PARTS CLEANER. THOROUGHLY WIPE WITH A CLEAN, DRY CLOTH IMMEDIATELY AFTER SPRAYING.



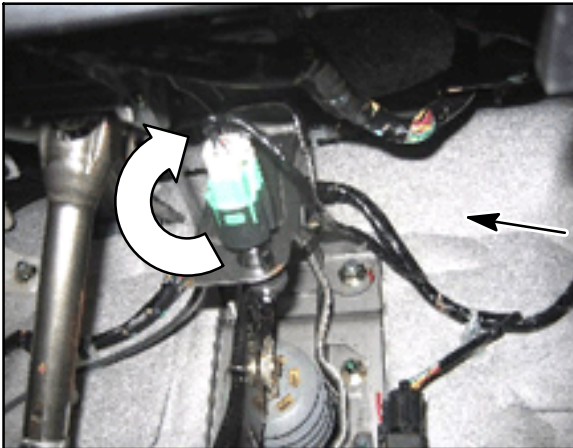
**NOTE:** When using parts cleaner during the following steps, use a rag to protect nearby surfaces.

7. Use aerosol parts cleaner to degrease the electrical connector contacts and body. Fit a straw attachment to the nozzle to control spray accuracy.
8. Wipe the sprayed components and general area dry using a clean rag. Then allow everything to air dry for at least one minute.

**NOTE:** Use a new, clean rag for each step. A used rag can contaminate the connector.

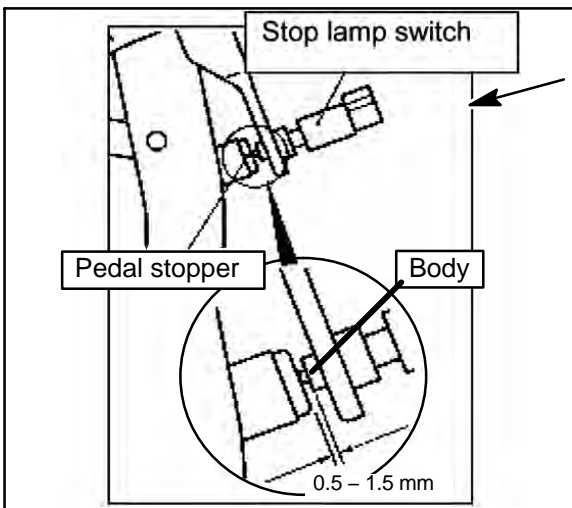


9. Degrease the pedal clip and pedal clip bracket as shown.
10. Wipe the sprayed components and general area dry using a clean rag. Then allow everything to air dry for at least one minute.



### Stop Lamp Switch Installation

1. Using CLEAN gloves or a CLEAN rag to protect it from contamination, attach the connector to the switch. An audible click will indicate that the connector is snapped fully into place.
2. While holding the brake pedal at the full released position, insert the new stop lamp switch into the retaining clip until the switch body contacts the pedal stopper. Rotate the switch assembly clockwise approx 1/8 of a turn to lock it in place (shown in photo 2. below).
3. Using a feeler gauge, confirm the gap between the stop lamp switch body and pedal stopper is **0.5 – 1.5 mm** (see photo 3 below). If the gap is too small, release the switch by turning it counterclockwise and create a small gap (approx. 0.5mm) gap between the switch body and pedal stopper. Then lock it in place. Recheck the gap.
4. If the ABS/ASC lamp was illuminated, use MUT-III to clear DTCs.
5. Turn the ignition switch on and confirm that the stop lamps illuminate only when the brake pedal is depressed. Turn the ignition switch off.
6. Install the bottom undercover and push pin clips.



### PARTS INFORMATION

Use the genuine Mitsubishi Part listed below:

Description	Part Number	Qty
Stop Lamp Switch	8614A049	1

### WARRANTY INFORMATION

There is only 1 repair scenario

#	Repair Procedures		Campaign Operation	Labor Time Allowance
1	Replace the Brake Stop Lamp Switch	Replace the stop lamp switch on all involved vehicles	C1410T01	.3 hours

## WARRANTY / RECALL CAMPAIGN CLAIM INFORMATION

Enter all claims as claim type 'C' – Recall/Campaign Claims

Please follow the campaign instructions when entering each claim in order to select the operation code that correctly matches up with the work that was actually performed. A claim example is provided below.

### Certain 2007–2009 MY – Outlander models

Required Operation to be performed	Labor Operation	Labor Time
1. Replace the Brake Stop Lamp Switch	C1410T01	.3 hrs.

### Claim Header Section: 2007–2009 MY Outlander Brake Stop Lamp Switch

**MITSUBISHI DEALER LINK** Service Warranty Warranty Claim Help

Claim Entry Vehicle Information PQR/VQR

### Campaign Information

Campaign Operation No:

Miles/Km:

VIN:

Service Technician:  Emp No:  Service Advisor:

Spec Value \*:  Duplicate Recall \*:

Dealer: 99320 Ref No:  VIN:

Claim No:  Adj:  Claim Status: Incomplete Model and Year:

Enter in the first 6 characters of this campaign labor operation: **C1410T.**

This campaign is for the replacement of the Brake Stop Lamp Switch on certain 2007–2009MY Outlander models.

Check the “Open Recall” area of the Superscreen each time to be certain of a vehicle’s eligibility. Only VINs showing C1410T as open are eligible. There are 36,921 VINs in the USA and Puerto Rico involved in this campaign.

After entering the required customer data, vehicle information and applicable campaign labor operation number, depending on the “Repair Performed” scenario that is selected from the menu, hitting the “Save and Continue” button will automatically fill-in several fields. Please note that there is only 1 possible repair scenario for this campaign.

CAMPAIGN INFORMATION			
Campaign Operation No	C1410T	Repair Performed	C1410T01 Replace Switch
Miles / KM	65,000	Repair Order No	EX12345
VIN	JA4MS31X89Z015244	Repair Date	10 / 30 / 2014
		Out	10 / 30 / 2014
			2007-2009MY Outlander

**Campaign Claim Example:**

Follow these instructions to claim for performing the brake lamp switch replacement on certain 2007–2009MY Outlander models.

**PARTS:**

Scenario #1 – Replace the brake stop lamp switch. The parts cleaner is reimbursed at the cost of 1 use.

Delete	Part No	Part Description	Qty	Unit Price	Part Amount	Primary
	8614A049		1			
	A991ZCX05		1			

**LABOR:**

The full campaign labor operation number of C1410T01 and the allowed labor time of .3 hours will be automatically entered as a result of the 'Repair Performed' selected from the “Vehicle” page.

Delete	Sublet	Labor Op	Labor Operation Description	Qty	Hours / Sublet Amt	Total Labor Hrs	Labor Amt
		C1410T01	Replace the brake stop lamp switch		0.3	0.3	XX.XX



## IMPORTANT SAFETY RECALL

### Mitsubishi Motors North America, Inc.

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
www.mitsubishicars.com

This notice applies to your vehicle, \_\_\_\_\_.

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Date: October, 2014

Dear Mitsubishi Owner,

**Reason for notice:** Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2007 - 2009 Outlander vehicles. Due to silicone grease possibly adhering to the stop lamp switch through incidental contact during production, the stop lamp switch could fail, resulting in inoperable brake lamps.

Inoperative brake lamps may fail to notify a following vehicle of the operator's intent to decrease speeds, which can increase the risk of a crash without prior warning.

**What you should do:** Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the recall remedy performed on your vehicle. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/repair to your vehicle, free of charge.)

**What your dealer will do:** The dealership will replace the stop lamp switch with a new part.

**How long will it take?** The time needed for this remedy is approximately 0.5 hr. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the stop lamp switch and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice, **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

C1410T