

SAFETY RECALL

Mack Trucks Inc.
Greensboro, NC USA



Date 10.2014 Number SC0381 Page 1 (2)

Adaptive Cruise Control (ACC) Reprogramming CHU, CXU

SAFETY RECALL INFORMATION:

Certain MACK CHU and CXU trucks manufactured from August 23, 2012 through June 27, 2014, and equipped with Adaptive Cruise Control (ACC) may experience a program error that could result in the failure of the visual and audible alerts provided to the driver via Instrument Cluster (IC) Display.

The audible and visual alerts of the IC display may not warn the driver when an object is detected. Under certain conditions the program error may increase the risk of vehicle crash. However, this issue does not affect the active braking system which is designed to still engage while experiencing the program error stated in this recall.

VEHICLES AFFECTED:

Certain MACK CHU and CXU trucks manufactured from August 23, 2012 through June 27, 2014, and equipped with Adaptive Cruise Control (ACC).

VEHICLE IDENTIFICATION NUMBERS (VIN):

The number of vehicles affected by this recall is 600 (600, USA, 0 Canada).

REQUIRED PARTS:

PART NUMBER	QTY	DESCRIPTION
85144084	1	Accessory Kit

REPAIR PROCEDURE:

1. Secure the vehicle for service by parking on a flat and level surface, applying the parking brake, chocking the rear wheel, and placing the transmission in neutral.
2. Using Premium Tech Tool, run accessory kit 85144084.

- Once the accessory kit is complete, select MID140, Instrument Cluster and program the instrument cluster.

NOTE
Follow the on screen prompts until the programming is complete.

- Remove the wheel chocks.

REIMBURSEMENT:

This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the normal claim handling process.		
	UHP Reimbursement	eWarranty Reimbursement
Claim Type (Used when uploading from the Dealer business System)	40	40
Recall Status		
Vehicle repaired per instructions		1-Modified per instructions
Labor Code		
Primary Labor Code (ACC Reprogramming)	3665-22-09-01 0.4 hrs	7313A-ZP-95 0.4 hrs
Time to take charge of vehicle and determine campaign status	1700-16-01-01 0.3 hrs	101AA-0A-00 0.3 hrs
Causal Part	21403090 and 21978162	21403090 and 21978162
Authorization Number	C6547	SC0381

Take-charge time is not included in the labor code for this operation. Take charge may be eligible, but can only be used once per vehicle repair visit. If the vehicle is having other warranty repairs performed, take-charge should be charged to the warranty repair, otherwise take-charge can be charged to this Safety Recall campaign.