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# RECALL CAMPAIGN BULLETIN

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Reference:

NTB14-085

Date:

September 8, 2014

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## VOLUNTARY SAFETY RECALL CAMPAIGN 2014 FRONTIER CREW CAB REAR SEATBELT ANCHOR WELD NUT

**CAMPAIGN ID #:** PC309

**NHTSA #:** 14V-418

**APPLIED VEHICLES:** 2014 Frontier Crew Cab (D40)

**Check Service COMM to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on certain specific Model Year 2014 Nissan Frontier Crew Cab vehicles to inspect the 2<sup>nd</sup> row seat (rear seat) seatbelt anchor weld nuts located in the left and right side rear pillars, and repair if necessary. This service will be performed at no charge to owners for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number PC309 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

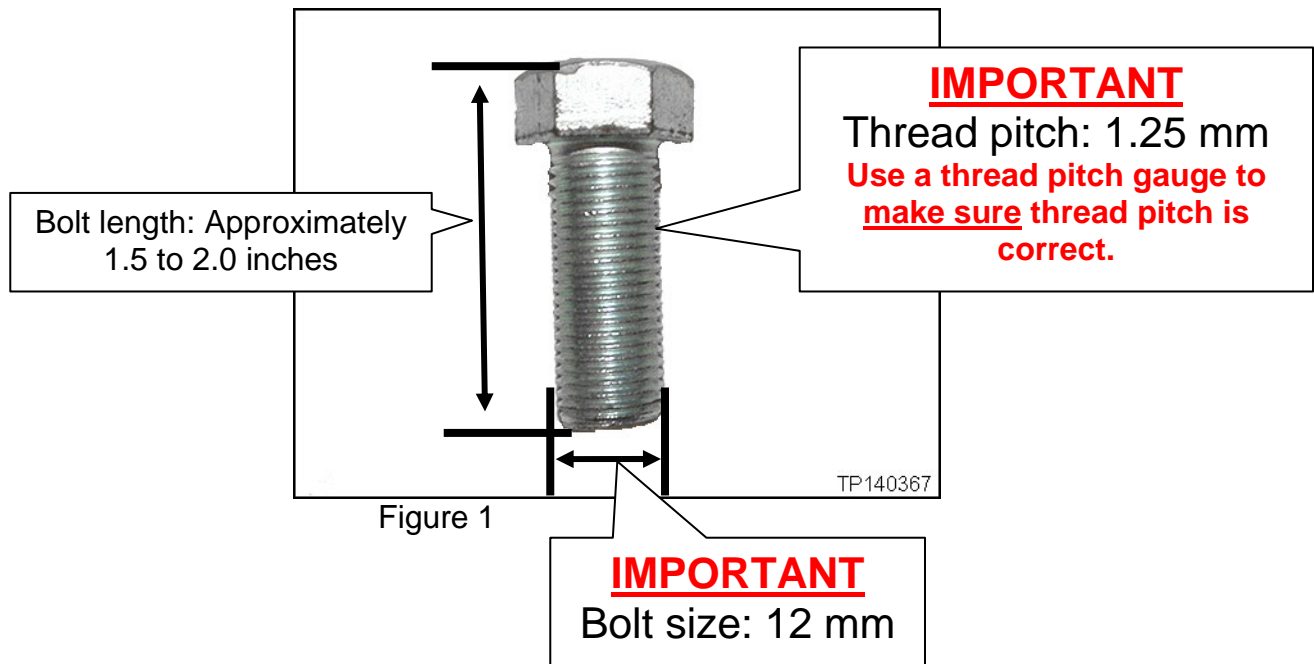
### DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## REQUIRED INSPECTION BOLT

Obtain an inspection bolt, from a local source, as shown in Figure 1.



### IMPORTANT:

- The Service Procedure in this bulletin will determine if an over-sized weld nut was incorrectly installed for the 2<sup>nd</sup> row seat (rear seat) seatbelt lower anchor located in the left and right side rear pillars (C-pillars).
- **An over-sized bolt of the exact size and thread pitch, as shown above, is required to perform the inspection.**

## REQUIRED SPECIAL TOOL J-49752

- 14 mm Torque Adaptor J-49752 is a dealer "essential tool".
- Each dealer was previously shipped one J-49752.
- Additional tools can be ordered from TECH-MATE at 1-800-662-2001.



Figure 2

## SERVICE PROCEDURE

1. Locate and remove the two rear seat seatbelt anchor bolts located in the rear pillars (see Figure 3).
  - The left side (driver side) is shown.
  - Both sides will need to be removed for this inspection.
  - The right side (passenger side) is a mirror image.

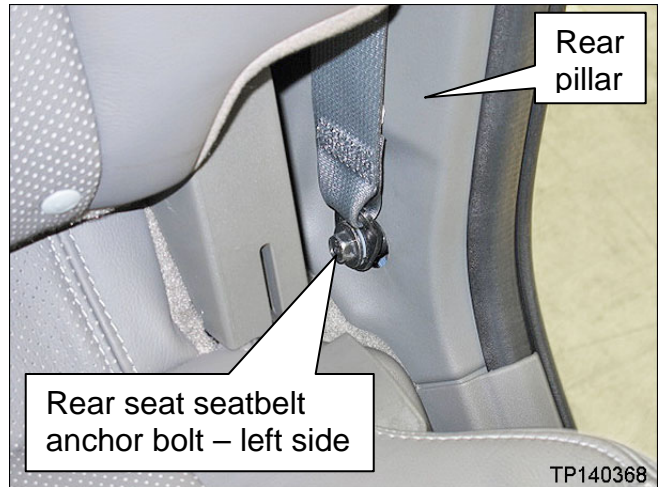


Figure 3

2. Confirm the inspection bolt is slightly larger than the seatbelt anchor bolt.

**NOTE:** Details for the Required Inspection Bolt are listed on page 2.

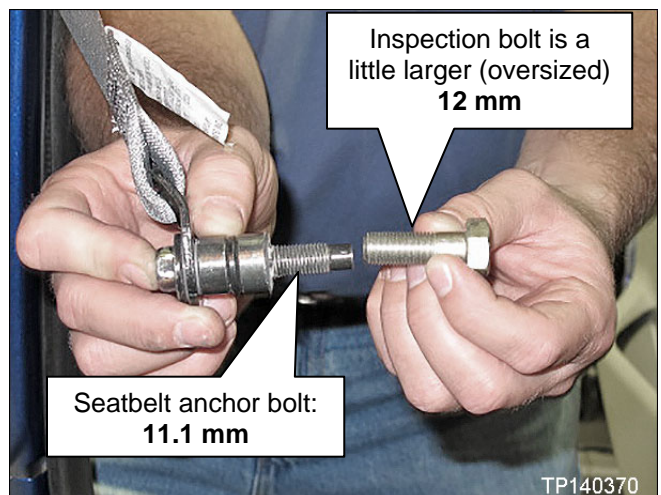


Figure 4

3. Insert the inspection bolt into the seatbelt lower anchor bolt hole.
4. **By hand only** – attempt to thread the inspection bolt into the weld nut.
  - Make at least three attempts to thread the bolt into the nut.
  - The left side (driver side) is shown.
  - **Make sure to perform this inspection on both sides (the passenger side and the driver side).**



Figure 5

### **Inspection Results:**

#### **Inspection bolt does not thread into either weld nut – inspection is OK:**

- If the inspection bolt **DOES NOT** thread into either side seatbelt lower anchor weld nut after three attempts:
  - a. Re-install the original anchor bolts.
  - b. Torque the anchor bolts to 49 N-m (5.0 kg-m, **36 ft-lb**)\* using the 14 mm torque adaptor (J-49752).

\***NOTE:** The above torque values are acceptable for use with the extended length of the J-49752 tool when used with a torque wrench of 11 to 15 inches in length.

- c. Submit a warranty claim using op-code PC3090.

#### **Inspection bolt does thread into either weld nut – inspection is NG:**

- If the inspection bolt **DOES** thread into either side seatbelt lower anchor weld nut:
  - a. Hold the vehicle.
    - If the vehicle has been sold (customer owned) provide a rental car for the customer.
  - b. Send an email to [nnafqasupport@nissan-usa.com](mailto:nnafqasupport@nissan-usa.com)  
 Email subject line: PC309 Needs Repair  
 Include in the email:
    - Dealer name address and dealer code
    - Contact person's name and phone number
    - VIN
    - Number of NG inspection results (one side or both sides).

**CLAIMS INFORMATION**

Submit a Campaign (CM) line claim using the following claims coding only if the inspection results are OK:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC309	Inspect 2 <sup>nd</sup> Row Seatbelt Weld Nuts – Inspection result is OK	PC3090	0.2 hrs.

## OWNER'S LETTER

Dear Nissan Frontier Crew Cab Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in certain 2014 model year Nissan Frontier Crew Cab vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

### Reason for Recall

On certain Frontier Crew Cab vehicles, the rear seat belt anchor may not have been attached correctly. As a result, the seat belt anchor bolt may become loose. If the bolt comes off completely this increases the risk of injury to the occupants in the event of a collision.

### What Nissan Will Do

Your Nissan dealer will inspect the seat belt anchor attachment and repair it if necessary. This service, free for parts and labor, should take about 2 hours to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do

**If you received this notice, we recommended that you do not allow passengers to ride in the rear seats until your vehicle is remedied.** Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

