



Jaguar Land Rover North America, LLC
555 MacArthur Boulevard
Mahwah, NJ 07430
201-818-8295

June 5, 2014

Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington DC, 20590

Subject: NHTSA Campaign Number TBD/Jaguar Safety Recall J036 – Dealer Communication
NHTSA Campaign Number TBD/Jaguar Safety Recall J040 – Dealer Communication

Dear Ms. Lewis:

Pursuant to 49 CFR 573, Defect and Non-compliance Reports, Jaguar Land Rover North America, LLC, is submitting the following dealer communications sent to our dealers regarding the above mentioned campaigns.

- Service Bulletin -- 7-081USA
- Service Bulletin -- 7-082USA

Sincerely,

James C. Patterson
Automotive Safety Office
Jaguar Land Rover North America, LLC

Attachments



Notification of Safety Recall J036: Rear Brake Pipe
Wear

SERVICE
BULLETIN

04-JUN-14 | No.: 7-081USA | Section: RECALL | Market: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall on certain 2013-2014 model year XF (XFR-S only) vehicles imported into the United States market. Information relating to the proposed Safety Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of 68 2013-2014 model year Jaguar XF (XFR-S only) vehicles in the USA are affected. The VIN range of affected vehicles is S78410-U29271.

DESCRIPTION OF DEFECT

During accelerated durability testing of the Sportbrake XFR-S model (identical brake pipe routing in this area to the XFR-S Sedan model), routine inspection of the vehicle identified that the rear right-hand brake pipe displayed evidence of a dynamic foul condition with the rear brake pipe touching a redundant bracket on the rear sub-frame. This foul condition caused a flat to wear on the brake pipe. Engineering assessment of this condition concluded that if the brake pipe remained in this position the brake pipe would wear through and cause sudden loss of brake fluid.

EFFECT ON VEHICLE OPERATION

A vehicle exhibiting sudden loss of brake fluid will illuminate a red BRAKE telltale warning on the Instrument Cluster while displaying the words 'low brake fluid', instructing the driver to seek qualified assistance. Loss of fluid will also result in failure of one of the diagonal braking circuits, and while braking capability will be retained by the other diagonal braking circuit, pedal feel and travel will be adversely affected and stopping distances will increase. Loss of one braking circuit could compromise vehicle stability and significantly increase the risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Retailers will be instructed to inspect vehicles for signs of wear on the rear brake pipes. If wear is visible, the technician will replace the rear brake pipes and manipulate the redundant bracket on the rear sub-frame to increase the clearance to design specification. Where there are no visible wear marks on the brake pipe, the technician will manipulate the redundant bracket on the rear sub frame to increase the clearance to meet design specification.

There will be no charge to owners for this repair.

OWNER NOTIFICATION

Mailing of owner notification letters will occur on or before July 29, 2014.

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure a vehicle is affected by Program Code 'J036' and HOLD all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of vehicles within the affected model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

A further communication will be sent once the necessary parts have been procured and are ready for distribution detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar Land Rover apologizes for any inconvenience this may cause.