

Reference:

ITB14-022

Date:

May 1, 2014

## VOLUNTARY SAFETY RECALL CAMPAIGN 2014 QX60 WHEEL LUG NUT TORQUE

**CAMPAIGN ID #:** PC275**APPLIED VEHICLES:** 2014 QX60 (L50)**Check Service COMM to confirm campaign eligibility.**

### INTRODUCTION

Infiniti is conducting a Voluntary Safety Recall Campaign on certain specific Model Year 2014 Infiniti QX60 vehicles to inspect the torque on the road wheel nuts (lug nuts). This service will be performed at no charge to owners for parts or labor.

### IDENTIFICATION NUMBER

Infiniti has assigned identification number PC275 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

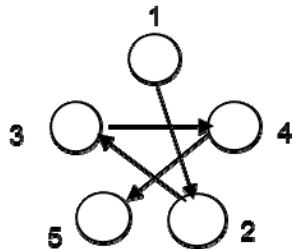
### RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

1. Place the vehicle in a level working area.
2. Make sure the transmission is in Park and the ignition is OFF.
3. Set the parking brake.
4. Check and tighten the lug nuts (Road-Wheel Nuts) for all four wheels as follows.
  - Tighten by dividing torque into two or three levels (steps) in order to prevent the wheels from developing any distortion.
  - Use a diagonal pattern as shown while checking/tightening the lug nuts.



- Torque to 113 N·m (11.5 kg·m, 83 ft·lb).
- If a lug nut (Road-Wheel Nut) is missing, replace it with one listed in the Parts Information.
- DO NOT tighten the lug nuts to a torque exceeding specification to prevent strain on the disc brake rotor.

## PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Nut Road-Wheel	40224-ZN50A	As needed

## CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN ("CM") I.D.	DESCRIPTION	OP CODE	FRT
PC275	Torque lug nuts; if needed, replace lug nuts	PC2752	0.2 hrs.