



Safety Recall Trucks

Date	Group.	No.	Page
06.14	SC0378		1(4)

Rear Conspicuity Treatment
CXU

SAFETY RECALL INFORMATION:

Mack Trucks Inc. has determined that the vertical white conspicuity reflectors on the back of the cab of certain CXU model vehicles may be blocked by the exhaust and air tank. As a result, a non-compliance with U.S. and Canada Motor Vehicle Safety Standard 108, which states “no more than 25% of their cumulative area may be obscured by vehicle equipment as determined in a rear orthogonal view,” may exist. The safety risk is the back of the truck-tractor may be less visible when operating without a trailer in the dark.

To address these concerns, MACK will update trucks to comply with U.S. and Canada Motor Vehicle Safety Standard 108, by applying new reflectors to the rear window. Follow the procedure outlined in this document.

VEHICLES AFFECTED:

Certain Mack CXU model vehicles manufactured from November 20, 2009 to January 27, 2014.

VEHICLE IDENTIFICATION NUMBERS (VIN):

There are 1,389 vehicles in total affected by this recall.

Parts:

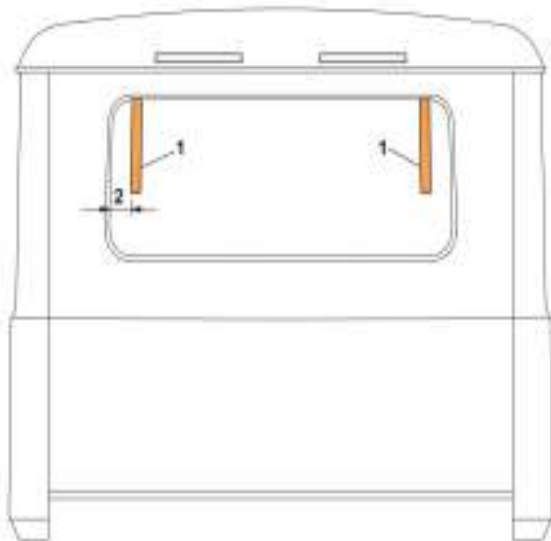
- 2 x 25160014 – Reflector
OR
- 2 x 82934870 - Reflector

NOTE: Reflector type is dependent on truck build options. Please reference truck specifications, or review truck for proper reflector type, before ordering.

Repair

NOTE: You must read and understand the precautions and guidelines in Service Information, group 80, “General Safety Practices, Cab” before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

1. Secure the vehicle for service by parking it on a flat level surface, applying the parking brake, chocking the rear wheel, and placing the transmission in neutral.
2. Disconnect all cables from the negative (ground) and positive battery terminals to prevent personal injury from electrical shock and prevent damage to electrical components.
3. Locate the correct installation sites for the new reflectors.

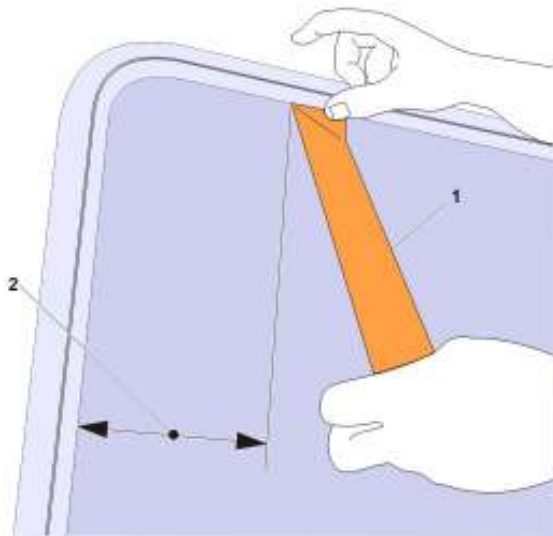


1. Reflectors (Part Numbers 25160014 or 82934870)
2. Dimension from inside edge of window seal, 64 mm [2.5 in.]
4. Clean the reflector mounting surface. The surface must be clean and dry before the application of reflectors. Isopropyl alcohol or similar may be used to ensure surface cleanliness.

5. Remove the liner from the reflector.

CAUTION: To prevent adhesive damage to the reflector, avoid contact with the adhesive.

6. Place one end of the reflector against the rubber window seal (horizontal), as shown. Press lightly while holding the rest of the reflector away from the vehicle's surface.



1. Reflector

2. Dimension from inside edge of window seal, 64 mm [2.5 in.]

7. Press the reflector onto the surface, applying consistent pressure across its entire length.

Begin at one end and finish at the opposite end.

NOTE: For the reflector (part number 25160014) avoid contacting both ends of the reflector and then push the center down.



- 8. Repeat repair procedure on the opposite side of the rear window.
- 9. Install all previously removed cables to the ground (negative) battery terminals.

Reimbursement

This repair is covered by an authorized Safety Recall campaign. Reimbursement is obtained through the normal claim handling process.	
Claim Type (used only when uploading from the Dealer Bus. Sys.)	40
Recall Status	
Vehicle repaired per instructions	1- Modified per instructions
Labor Code	
Primary Labor Code, Inspected and Modified	7421A-ZP-95 - 0.3 hr.
Time to take charge of vehicle and determine campaign status	101AA-0A-00 - 0.3 hr.
Causal Part	Labor Only
Authorization No.	SC0378
SCC Code (UCHP Reimbursement)	C6541

The Primary Labor Code shown above includes inspection and repair.

Take-charge time is not included in the labor code for this operation. Take charge may be eligible, but can only be used once per vehicle repair visit. If the vehicle is having other warranty repairs performed, take-charge should be charged to the warranty repair, otherwise take-charge can be charged to this Safety Recall campaign.

NOTE: Dealers are to perform Safety Recall Campaigns on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a safety recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.