



RECALL CAMPAIGN BULLETIN

Reference:

NTB14-031

Date:

April 24, 2014

VOLUNTARY RECALL CAMPAIGN 2014 LEAF FRONT MEMBER WELD INSPECTION

CAMPAIGN I.D. #: PC272
APPLIED VEHICLE: 2014 LEAF (ZE0)

Check Service Comm to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign on a small subset of MY2014 LEAF (ZE0) vehicles to inspect the welds on the Front Member components. If the vehicle is determined to be affected after inspection and validation, dealers will be provided with further instruction on individual basis. Affected customers will be offered a replacement vehicle at no additional cost.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC272 to this campaign. This number must appear on all communications and documentation of any nature dealing with this Campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

DEALER INSPECTION PROCEDURE

1. Verify the vehicle's power (ignition) switch is **OFF**, then open vehicle hood and secure with prop rod.

CAUTION:

Please follow high voltage precautions as necessary while performing the inspection.

2. Locate the square hole in the left (driver) side member (frame rail area) as shown in Figure 2 and enlarged in Figure 3.



Figure 1

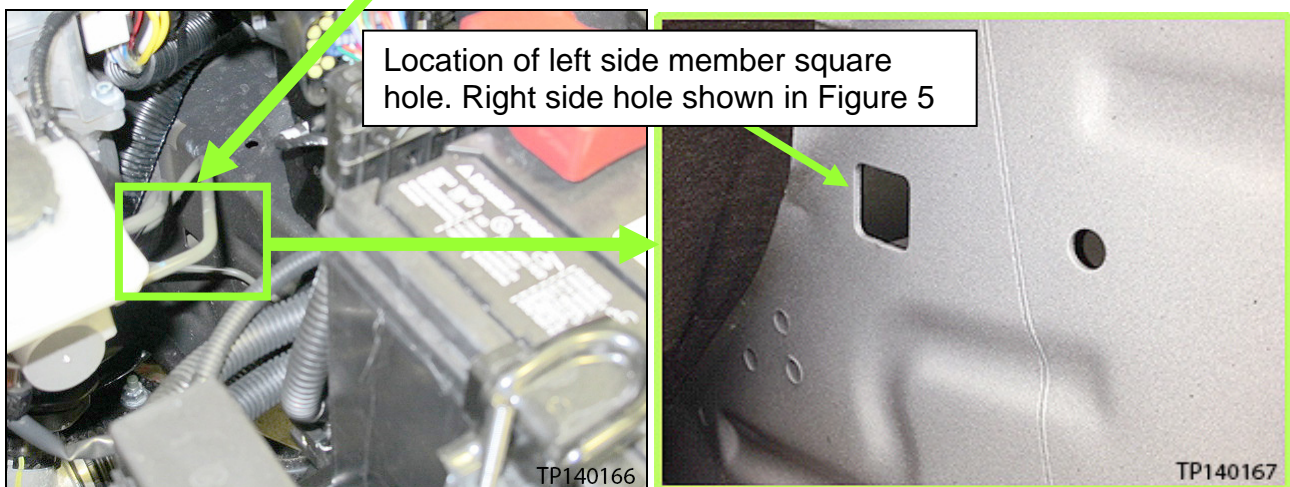


Figure 2

Figure 3

- Using a light, verify there are **three** spot welds at the “7 O’clock” position of the square hole (See Figure 4).

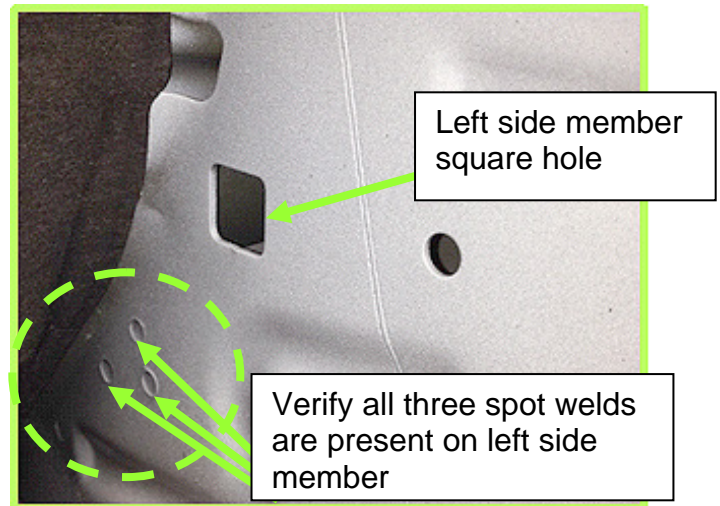


Figure 4

- Locate the square hole in the right (passenger) side member as shown in Figure 5.
- Using a light, verify there are **three** spot welds at the “5 O’clock” position of the square hole.
- If **ALL** six front side member spot welds are present:
 - Submit warranty claim (see claims info).
 - Release the vehicle.
- If **ANY** of the front side member spot welds are not present:
 - Continue to **HOLD** the vehicle.
 - DO NOT** submit a claim until new claim coding is provided.

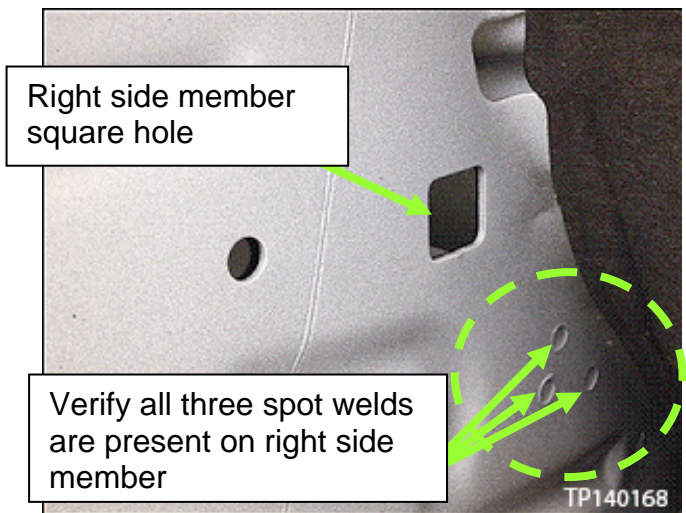


Figure 5

And

Send E-mail to the below address:

nafgasupport@nissan-usa.com

Make sure to include the below information:

- VIN
- Dealer Code
- Dealer Name
- Contact Name
- Contact Phone Number
- Identify Side that is Missing Weld/Welds

Note: Nissan Field Quality Assurance will contact the Dealer to provide further instruction.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

"CM" I.D.: PC272

CAMPAIGN ID	DESCRIPTION	OP CODE	FRT
PC272	Inspection of welds	PC2720	0.2 hrs.

