



Instrument Panel Supplemental Wiring – Left Switch
Models: 1199 Panigale (all country versions, all models)
Recall Bulletin RCL-14-001

Date: April 2, 2014
To: Dealer Principal, General Manager, Service Manager, North American Dealer Network
From: Austin Gray, Technical Director; Antonio Munoz, Service Business Manager;

This Recall bulletin supersedes the previous document, TSB-13-002 and TSB-14-003 Instrument Panel Supplemental Wiring, and Tips & Tricks No. 64.

Important: All Dealer Principals, Service Managers, and Parts Managers should read and initial this notice.

Dear Service Manager,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Campaign I.D. Number:

- **TBD**

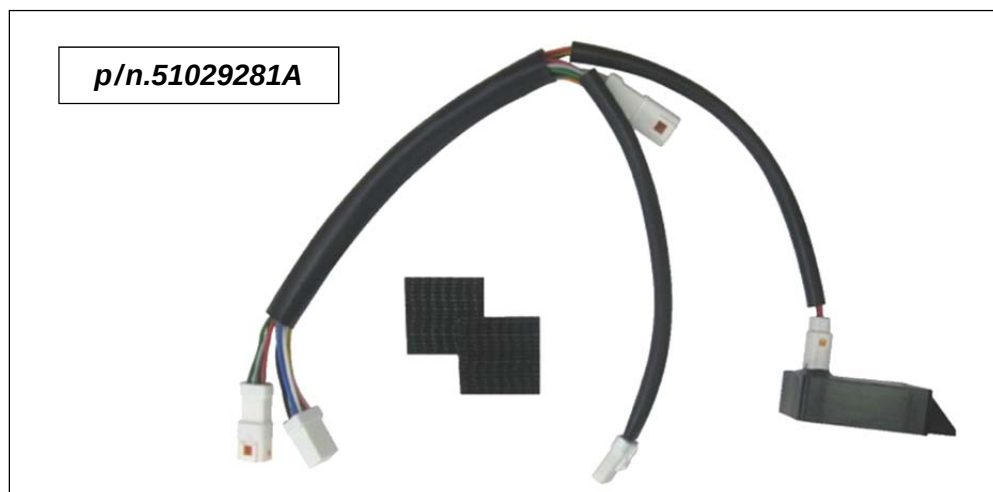
Transport Canada Safety Recall I.D. Number:

- **TBD**

Situation:

Regarding the previously communicated issue of possible partial operation failure of the left hand switch, all the above referenced Ducati motorcycles now require obligatory updating, including those for which Customers have not submitted complaints. The update should be performed upon arrival of any affected motorcycle for service or repairs.

Dealers are required to install the additional wiring part no. 51029281A on all motorcycles with the status in DCS Vehicle History showing as "update required".





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Technical solution implementation:

Affected Vehicles:

We would like to inform you that the instrument panel hardware has been modified in order to prevent this possible malfunction, starting from the frame serial numbers listed in the table below. This solution has been implemented in the production line on 14 February 2013 for the Base model, and on 11 March 2013 for the S model, see chart below. Only bikes having an older serial number require the installation of the additional wiring harness, unless it was installed during a previous service. Bikes receiving the update previously, and closed per TSB-13-002, and TSB-14-003 have not been republished in RCL-14-001.

BIKE VERSION	NEW INSTRUMENT PANEL VIN NUMBERS STARTING FROM VIN NO.
1199 Panigale Base version	ZDM14BPWXDB011245
1199 Panigale S version	ZDM14BPW8DB011650

Affected VIN range requiring application of the technical solution:

INVOLVED MOTORCYCLES				
MODEL	FROM		TO	
	VIN NUMBER	DATE OF PRODUCTION	VIN NUMBER	DATE OF PRODUCTION
U.S. 1199 Panigale Base and S version	ZDM14BPW0CB000401	27 March 2012	ZDM14BPWXDB011634	03 August 2013
Canadian 1199 Panigale Base and S version	ZDM14BPW6CB001004	20 March 2012	ZDM14BPW6DB011646	12 March 2013

Criteria for application of the technical solution on circulating motorcycles:

For the designated frame numbers in the attached VIN list the motorcycles must be updated.

Customer notification:

Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

Vehicle allocation:

See attached Affected VIN List

Limitation on sale or lease of certain vehicles:

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.



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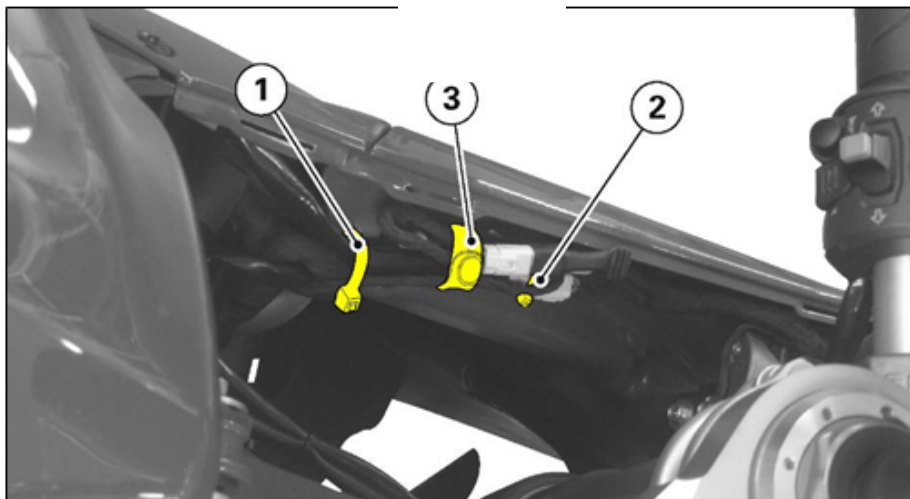
Auto-ship replacement part:

There will be no auto-shipment

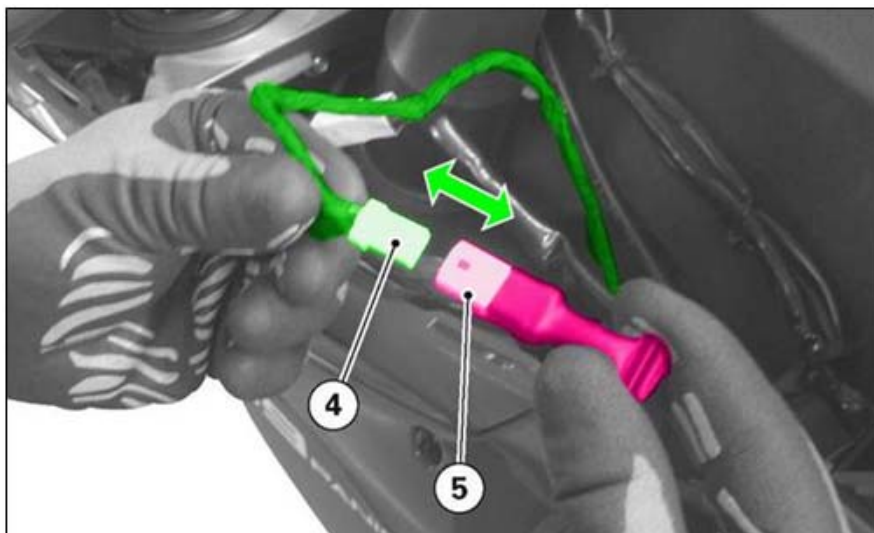
Service Solution:

To install the additional wiring, P/N: 51029281A, onto the vehicle proceed as follows:

- 1) Remove ignition switch cover and LH conveyor cover (sections 05 and 08 of workshop manual);
- 2) Remove the three retaining ties; the **large tie (1)**, the **small tie (2)**, and the **button tie (3)** L=62 mm.



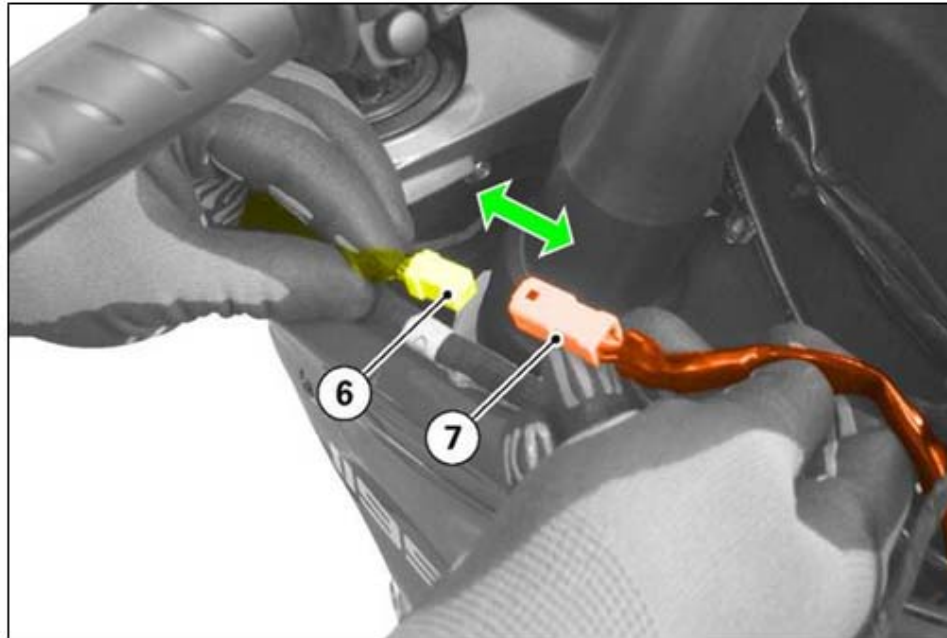
- 3) Disconnect the following wiring:
 - Wiring branch connector for **GPS (4)** and **cap (5)**;





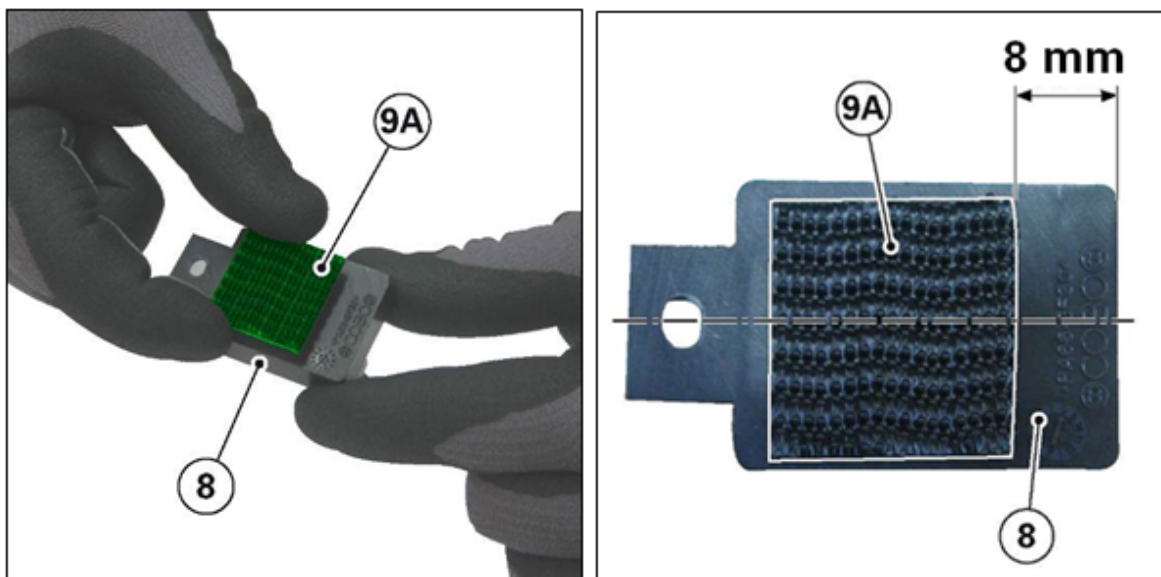
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- Left switch wiring **branch connector (6)** and **left switch cable (7)**;



- 4) Apply one side of the **3M DUAL LOCK Velcro (9A)** at the bottom of the additional **wiring module (8)**; thoroughly clean the mating surface with degreaser before applying.

The 3M DUAL LOCK Velcro (**9A**) has to be positioned at the distance shown in the figure below:

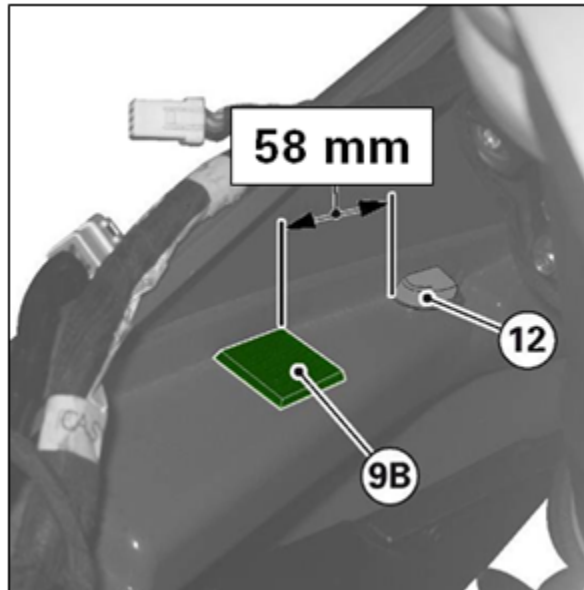




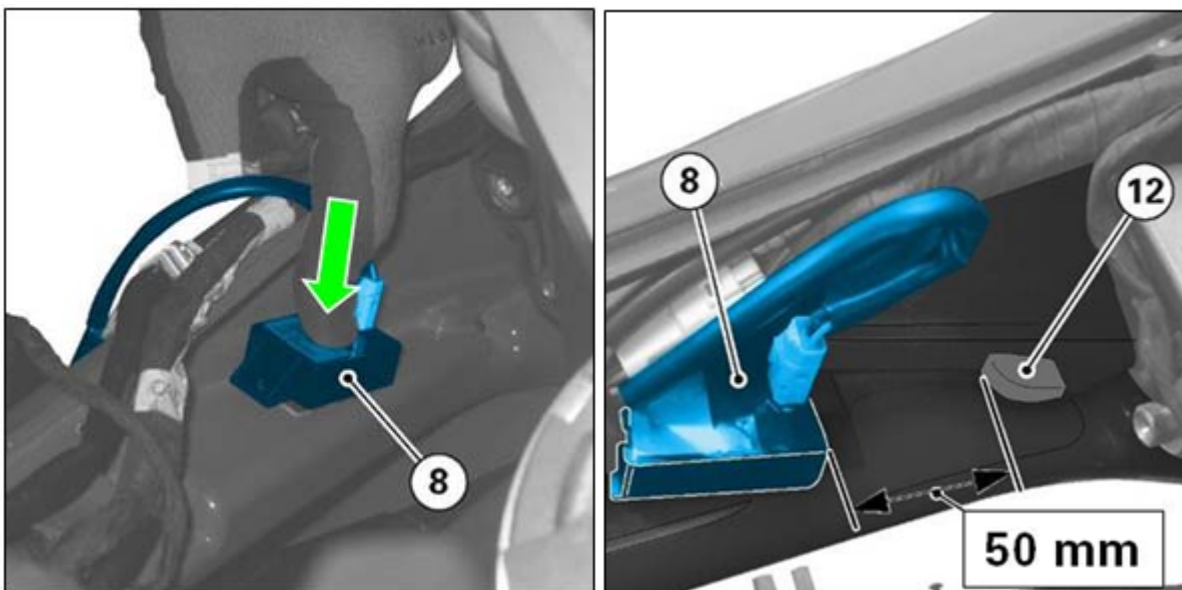
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- 5) Apply the remaining side of the **3M DUAL LOCK Velcro (9B)** inside headlight fairing, left-hand inner compartment. Thoroughly clean the mating surface with degreaser before applying.

Velcro (9B) has to be positioned at the distance shown in the figure below:



- 6) Position the module, present on additional wiring harness (**8**), onto the Velcro (**9B**), respecting the distance of 50 mm from inner profile (**12**).

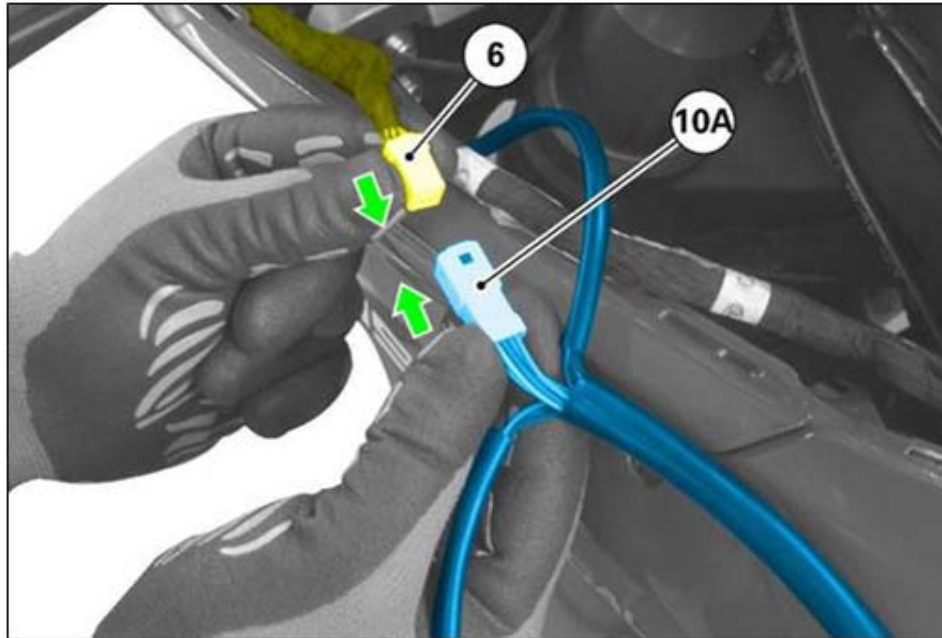




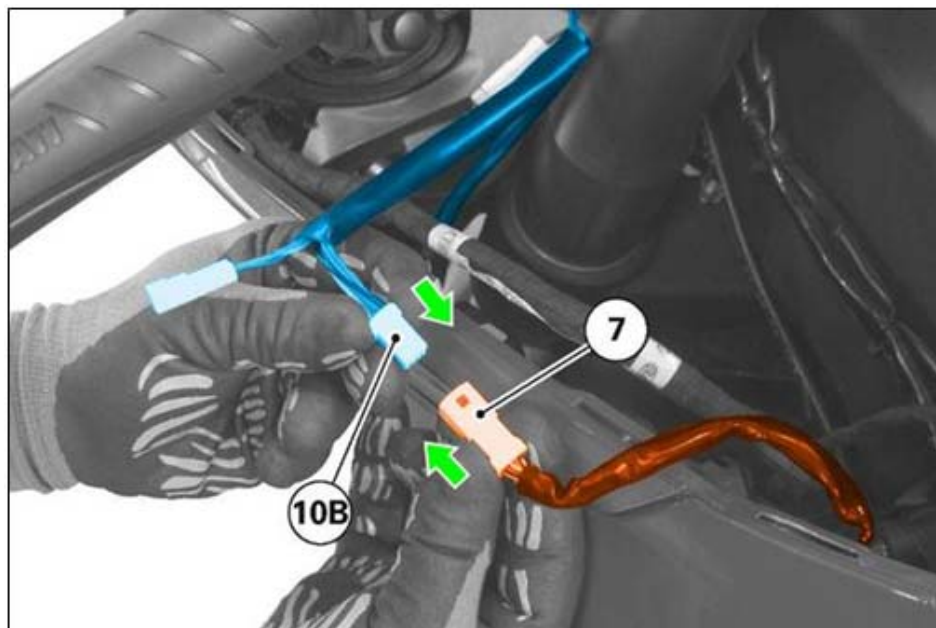
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7) Restore wiring connections as follows:

- Left switch wiring branch **(6)** with connector **(10A)** on additional wiring harness;



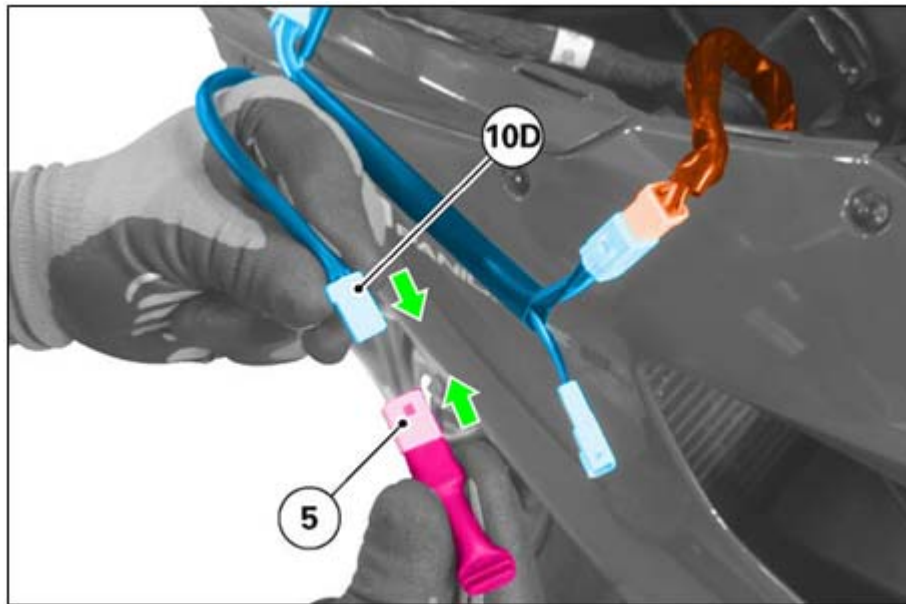
- Left switch cable **(7)** with connector **(10B)** on additional wiring harness;



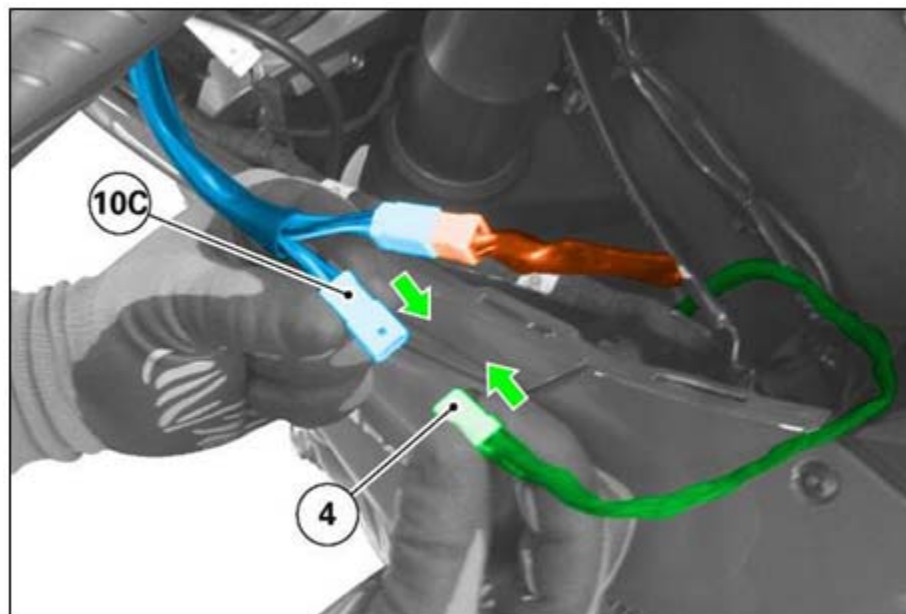


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- Cap **(5)** with connector **(10D)** on additional wiring harness;



- Wiring branch for GPS **(4)** with connector **(10C)** on additional wiring harness;

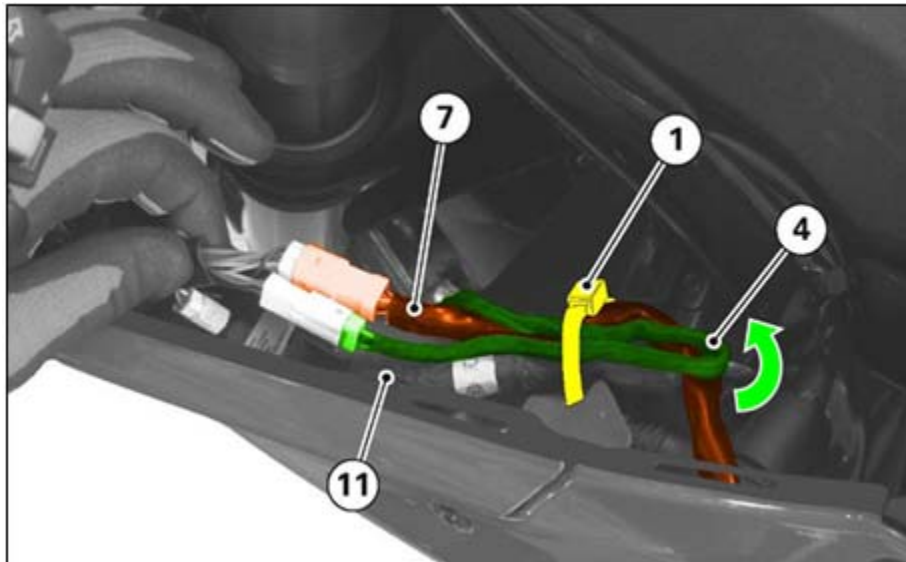




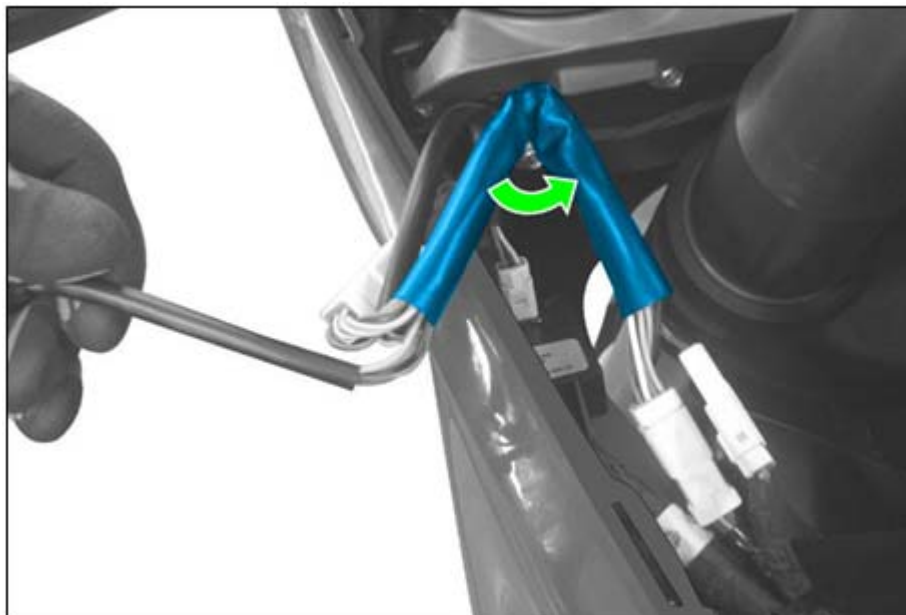
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8) Restore wiring fasteners as follows:

- Insert large tie **(1)** inside left-hand electrical component support; secure left switch cable **(7)**, main wiring front branch **(11)** and wiring branch for GPS **(4)** (after bending the latter as shown in the figure below).



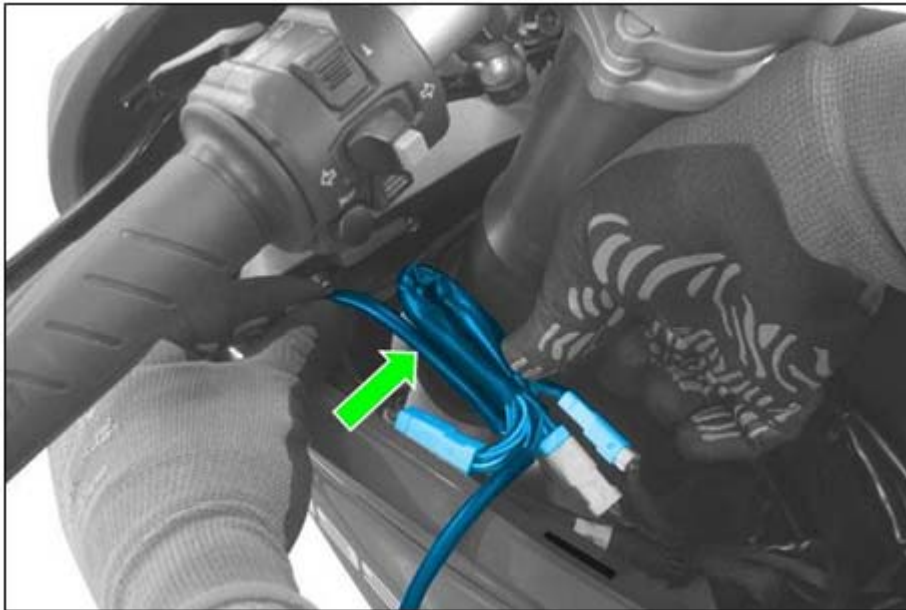
- Bend additional wiring harness central section, as shown in the figure below;



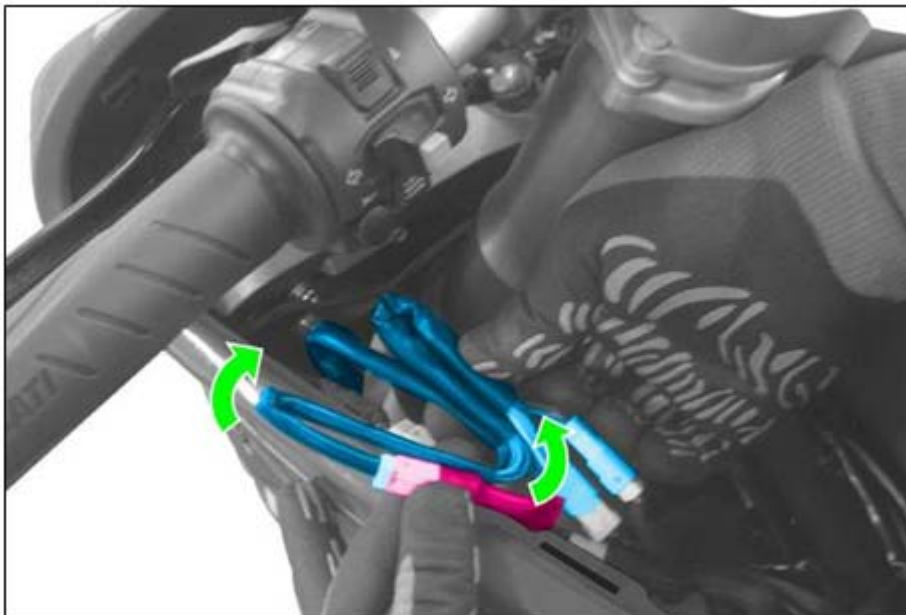


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- Join the additional wiring branch for the module, to the previously bent wiring described above, as pictured below;



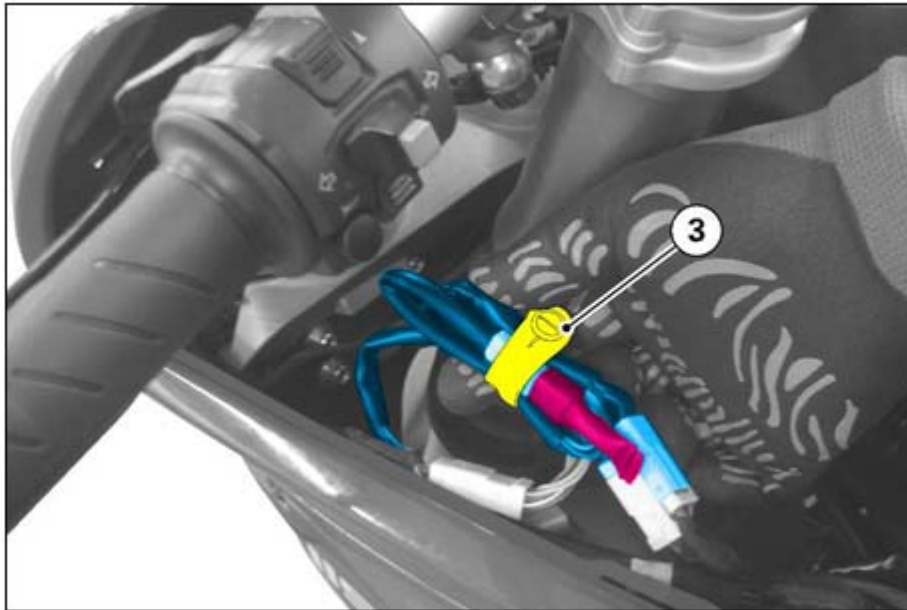
- Finally, bend the additional wiring branch, connected with the cap, as shown in the figure below, and join it to the other cables.



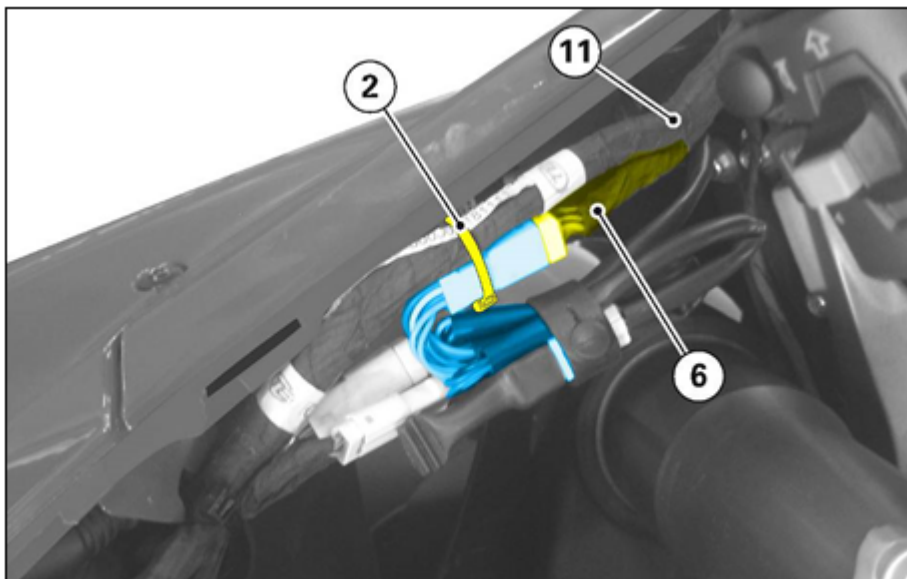


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- Secure the joined cables with button tie **(3)**, L=62 mm, you had previously removed;



- 9) Loop the small tie **(2)** so as to lock in place the left switch main wiring **(6)** to the additional wiring, and main wiring front branch **(11)**.





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10) Refit LH conveyor cover and ignition switch cover (section 05 and 08 of workshop manual).

11) Start vehicle and check, in the following sequence, for the correct operation of:

- Instrument panel menu displaying and scrolling with Riding Mode selection;
- Horn;
- Right and left turn indicators;
- High beam light.

Spare Parts:

Additional wiring harness P/N: 51029281A, includes (2) 3M DUAL LOCK Velcro stickers.

Warranty:

Additional wiring harness P/N: 51029281A installation procedure reimbursement will be issued through the standard warranty claim procedure via the section Recall Campaigns or Vehicle History of the DCS (the request form is already pre-filled).

The above described procedure has been coded as follows: **CR096**

Labor time that will be reimbursed for this update, and for filling in the warranty information, is 24 minutes (4 labor units).

Campaign authorization:

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present this notification letter, it is important that you confirm the eligibility for recall status on the DCS before you commence work. Reimbursement requests for duplicate recall campaign repairs will not be accepted.

Dealer obligation:

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you to take prompt and courteous action in accordance with these directives.

Please provide a copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Ducati North America, Inc. Service Department