



Notification of Safety Recall P040: Rear Suspension Right-Hand Link Arm-to-Knuckle Fixings

SERVICE
BULLETIN

02-APR-14 | No.: SRE14-01 | Section: RECALL | Market: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall involving certain 2014 model year Land Rover Range Rover Evoque vehicles imported into the United States market. Information relating to the proposed Safety Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

AFFECTED VEHICLES

A total of two (2) 2014 model year Land Rover Range Rover Evoque vehicles are affected in the USA. The VINs of affected vehicles are EH868007 and EH869937.

DESCRIPTION OF DEFECT

An issue has been identified on a limited number (two [2]) of 2014 model year Land Rover Range Rover Evoque (L538) vehicles within the listed VIN range where the rear suspension right-hand link arm-to-knuckle fixings may have been deformed (elongated) during the automated assembly process. When subjected to normal use loading, one or both of the fixings may fracture. The driver may report a knocking noise from the rear of the vehicle when driving.

EFFECT ON VEHICLE OPERATION

Where one or both of the suspension link arm fixings fracture, vehicle stability may be compromised, the Stability Control System (SCS) may not be able to control the lateral vehicle motion, and in this condition there is an increased risk of a crash.

SERVICE PROGRAM / REWORK ACTION

Retailers will be instructed to replace the rear suspension right-hand link arm fixings with new fixings and ensure the correct specification torque is applied. There will be no charge to owners for this repair.

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure a vehicle is affected by Program Code 'P040' and **HOLD** all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Retailers are advised that the use of vehicles within the affected model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar Land Rover North America, LLC recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.

A further communication will be sent once the necessary parts have been procured and are ready for distribution detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar Land Rover apologizes for any inconvenience this may cause.