

## SAFETY BULLETIN

To: All KZRV, L.P., Authorized Dealers and Service Centers

Subject: Undersized Axles

Make: Sportsmen Model Year: 2014 Model: 290IKSS

KZRV, L.P., ("KZ") has determined that a defect which relates to motor vehicle safety exists in the 2014 Sportsmen Model 290IKSS towable travel trailers manufactured from November 4, 2013, to February 24, 2014. This voluntary recall involves the factory installation of undersized axles, springs, and tires for the 2014 Sportsmen Model 290IKSS. KZ wishes to emphasize that no fault whatsoever for this defect lies with the component manufacturer Dexter Axles. **USE OF THESE TRAVEL TRAILERS MAY PUT THE RETAIL CUSTOMER AT RISK OF SERIOUS INJURY OR DEATH RESULTING FROM FAILURE OF THE COMPONENT PARTS DURING TOWING, WHICH COULD CAUSE THE TOW VEHICLE TO CRASH. THIS FAILURE IS NOT PRECEDED, NOR ACCOMPANIED, BY ANY WARNING. THESE TRAVEL TRAILERS SHOULD NOT BE TOWED FOR RECREATIONAL PURPOSES UNTIL THIS DEFECT HAS BEEN REMEDIED.**

If any of the units from the affected time period remain on your lot, federal law requires that the recall service be completed on such units before retail delivery. **Please call toll-free 800-768-4016 to make arrangements for delivery of appropriate sized axles, springs, and tires for installation to remedy this defect.** A KZ representative will assist you in all aspects. The service action will take approximately one hour and thirty (1:30) minutes.

### SERVICE PROCEDURES

All units described above in your inventory must have the appropriate sized axles, springs, and tires installed prior to retail sale. You may also be called upon by retail customers for assistance in completing these procedures on units previously sold.

**Step 1** Position the trailer on a level, flat and hard surface. Chock the wheels.

**Step 2** Using a floor or bottle jack, raise one side of the unit to allow for the placement of jack stands. Make sure the stands are located on a solid part of the main frame and positioned to provide maximum stability of the trailer. **Do not work under a vehicle supported only by jacks or jack stands.** Use additional auxiliary blocking composed of sturdy material sufficient to support the

trailer. **Do not place the jack under the axle.** Never use the axle or any portion of the suspension to lift or support the trailer. Set the trailer on stands and repeat this procedure on the opposite side. (Note: trailer must be raised enough off the ground to spin the tires freely).

**Step 3** Remove the lug nuts, then remove the tires and wheels.

**Step 4** Place suitable blocks under the axle beam. The blocks are only to support the axle weight after it is disconnected from the trailer.

**Step 5** Remove the shackle bolts from the hangars and shackle links. No need to remove the equalizer or shackle links from the equalizer. Disconnect brake wires.

**Step 6** Remove the original axle from under the trailer. The original axle is Dexter Axle part number 123828. Visually inspect the new axle to ensure that it is Dexter Axle part number 118097. Place the new axle under the trailer. (The brake wire should always come out of the rear of the axle and be facing the rear of the trailer).

**Step 7** Attach the new axle to the hangars and shackle links. Torque the attaching nuts to minimum 30 and maximum 50 ft./lbs. Reattach brake wires from the new axle to the trailer.

**Step 8** Remove the supporting blocks under the axle.

**Step 9** Visually inspect the new wheels and tires to ensure that they are Freestar part number 111959 (tires) and part number 112006 (rims). Mount the replacement wheels and tires using a 'star' pattern. Torque the lug nuts to wheel manufacture specifications. Do not exceed 120 ft./lbs. on ½" lug nuts. Ensure proper cold tire inflation to manufacturer's specifications.

**Step 10** Lower trailer and stow jacks, jack stands, and auxiliary blocking.

## **COMPLETION REPORTING AND REIMBURSEMENT**

Upon completion of the Service Procedures for each affected travel trailer, the service technician performing the procedures must sign the enclosed Certification of Service form and return it in the enclosed postage prepaid envelope to KZRV, L.P., 0985N 900W, Shipshewana, IN 46565. The Certification of Service form will be used to record service completion and provide for dealer service payment.

KZRV, L.P., will reimburse dealers for one and one-half (1½) hours of shop time per unit serviced pursuant to this Safety Bulletin within ten (10)

business days of receipt of the Certification of Service form and/or the reply card bearing the dealer information.

### **CONTACT INFORMATION**

We apologize for any inconvenience this situation may cause you and sincerely appreciate your cooperation. If your service technician is unable to perform the Service Procedures in this Safety Bulletin, or if any questions should arise, please contact:

Delbert Miller  
Vice President Corporate  
KZRV, L.P.  
0985 N 900 W  
Shipshewana, IN 46565  
Phone: (800) 768-4016