

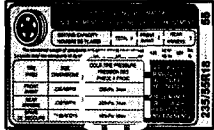


| | | |
|---|--------------------------|-------------------------------|
|  | GROUP Recall Campaign | MODEL 2014MY Sportage (SL) |
| | NUMBER SC103 | DATE March 2014 |
| VOLUNTARY NON-COMPLIANCE RECALL CAMPAIGN | | |
| SUBJECT: 2014MY SPORTAGE INCORRECT CERTIFICATION LABEL – FMVSS 110 (SC103) | | |

This bulletin provides information related to the application of corrective labels over two (2) specific pages of the Owner's Manual and over the existing tire inflation information on the Vehicle Certification Label located on the driver's side B-pillar of some 2014MY Sportage (SL) vehicles, produced from September 30, 2013 through January 11, 2014. The listed tire pressure information in the Owner's Manual and on the Vehicle Certification Label of the affected vehicles is either 1 or 2 psi below the correct information found on the "Tire and Loading Information Label" depending on the tire rim size. Improperly inflated tires can lead to premature tire wear and can increase the risk of tire failure and crash. To ensure that only the correct tire inflation information is shown, follow the procedure in this bulletin to apply "blank" labels over the tire pressures on the Vehicle Certification Label, and to check for and, if necessary, apply labels with the corrected information to pages 5-70 or 5-71 and 8-3 of the Owner's Manual.

| Vehicle Certification and Tire and Loading Information Labels | |
|---|--|
|  |  |
| Vehicle Certification Label | Tire and Loading Information Label |

*** NOTICE**

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service > Warranty Coverage >Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

*** NOTICE**

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected Sportage (SL) until it has been repaired pursuant to the procedures set forth in this bulletin.

File Under: <Voluntary Non-Compliance Recall Campaign>

- Circulate To: General Manager Service Manager Parts Manager
- Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

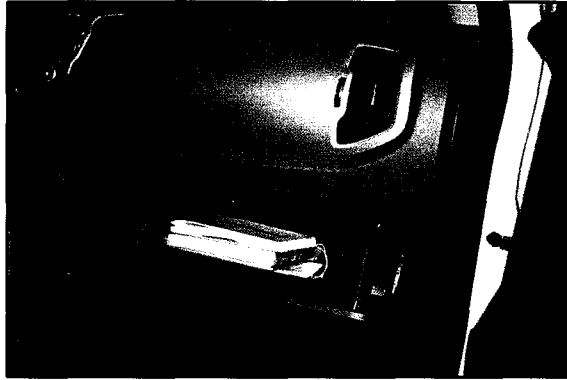
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Owner’s Manual Correction:

1. Open the glove box and locate the Owner’s Manual.

*** NOTICE**

On some retailed vehicles, customers may already have applied correction labels to the affected pages in the Owner’s Manual (OM). If so, no further action on OM is required; proceed to Vehicle Certification Label correction on Page 3.



2. Open the page shown in the table below and carefully place the corrective label over the affected text, as shown.

| Page | Content to be Corrected |
|--------------|-------------------------|
| 5-70 or 5-71 | Vehicle load limit |

Driving your vehicle

VEHICLE LOAD LIMIT

Tire and loading information label

The label located on the driver’s door sill gives the original tire size, cold tire pressures recommended for your vehicle, the number of people that can be in your vehicle and vehicle capacity weight.

Vehicle capacity weight:
5 persons : 925 lbs. (420 kg)

Vehicle capacity weight is the maximum combined weight of occupants and cargo. If your vehicle is equipped with a trailer, the combined weight includes the tongue load.

Seating capacity:
Total : 5 persons
- Front seat : 2 persons
- Rear seat : 3 persons

Seating capacity is the maximum number of occupants including a driver, your vehicle may carry. However, the seating capacity may be reduced based upon the weight of all of the occupants, and the weight of the cargo being carried or towed. Do not overload the vehicle as there is a limit to the total weight, or load limit including occupants and cargo, the vehicle can carry.

5-70

3. Open the page shown in the table below and carefully place the corrective label over the affected text, as shown.

| Page | Content to be Corrected |
|------|-------------------------|
| 8-3 | Tires & wheels |

Specifications, Consumer information, Reporting safety defects

TIRES AND WHEELS

| Item | Tire size | Wheel size | Cold tire inflation pressure psi (kPa) | | Wheel lug nut torque lb-ft (kgm, Nm) |
|--------------------|------------|------------|--|-------|--------------------------------------|
| | | | Front | Rear | |
| Full size tire | 215/70R16 | 6.5J+16 | 33 | 33 | 65-79 (9-11, 88-107) |
| | 225/60R17 | 6.5J+17 | (230) | (230) | |
| | 235/55R18 | 7.0J+18 | 60 | 60 | |
| Compact spare tire | T155/90D16 | 4.0T+16 | (420) | (420) | |

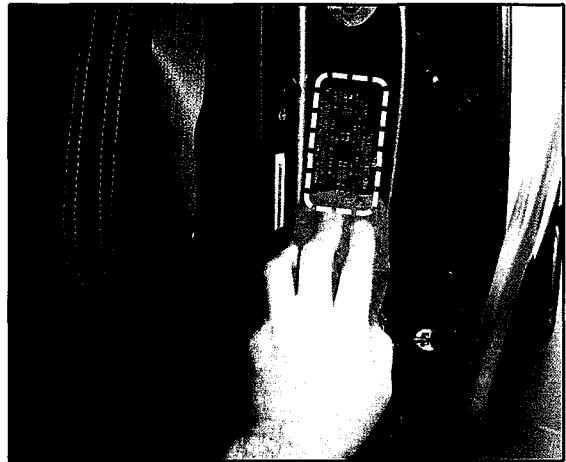
! CAUTION
When replacing tires, use the same size originally supplied with the vehicle. Using tires of a different size can damage the related parts or make it work irregularly.

| Item | Tire size | Wheel size | Cold tire inflation pressure psi (kPa) | | Wheel lug nut torque lb-ft (kgm, Nm) |
|--------------------|------------|------------|--|----------|--------------------------------------|
| | | | Front | Rear | |
| Full size tire | 215/70R16 | 6.5J+16 | 35 (240) | 35 (240) | 65-79 (9-11, 88-107) |
| | 225/60R17 | 6.5J+17 | 34 (235) | 35 (235) | |
| | 235/55R18 | 7.0J+18 | 60 (420) | 60 (420) | |
| Compact spare tire | T155/90D16 | 4.0T+16 | 60 (420) | 60 (420) | |

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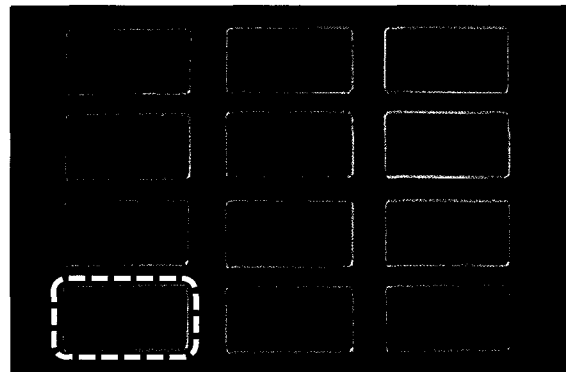
Vehicle Certification Label Correction:

1. Locate the Vehicle Certification Label on the driver's side B-pillar and use a shop towel to wipe it clean.



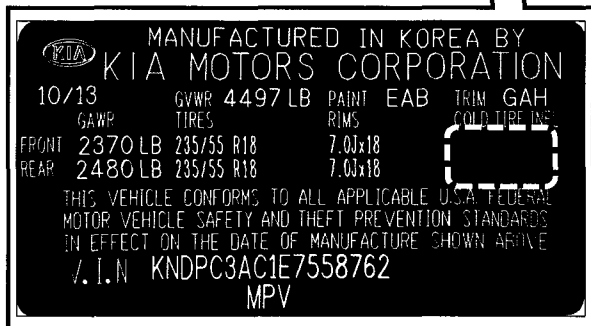
2. Peel off one of the labels from the blank label sheet.

*** NOTICE**
 The initial supply of blank label sheets will be automatically shipped to the dealer.






3. Apply the blank label onto the Vehicle Certification Label, as shown. Make sure to apply pressure to the blank label in order to ensure complete adhesion.

*** NOTICE**
 Make sure the blank label does not obscure any other information on the Vehicle Certification Label. The blank label should be applied ONLY over the tire pressure information.



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REQUIRED PARTS:

| Part Name | Part No. | Qty. | Figure | Comments |
|------------------------|----------------|------|--|---------------------------------------|
| Blank Label Sheet | UP140 PS103FM | 1 |  | Initial supply auto-shipped to dealer |
| OM Correction Label #1 | UP140 PS103OM1 | 1 |  | Shipped to customer |
| OM Correction Label #2 | UP140 PS103OM2 | 1 |  | Shipped to customer |

AFFECTED PRODUCTION RANGE:

| Model | Production Date Range |
|---------------|--|
| Sportage (SL) | From September 30, 2013 through January 11, 2014 |

WARRANTY CLAIM INFORMATION:

| Claim Type | Causal P/N | Qty. | N Code | C Code | Repair Description | Labor Op Code | Op Time | Replacement P/N | Qty. |
|------------|-------------|------|--------|--------|--|---------------|---------|-----------------|------|
| R | 05203 3W550 | 0 | N63 | C61 | (SC103) Vehicle Certification Label Modification | 141000R0 | 0.2 M/H | N/A | 0 |

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