

CERTAIN 2006 THROUGH 2011 MODEL YEAR FUSION, MILAN, ZEPHYR AND MKZ VEHICLES EQUIPPED WITH FORD ALL WEATHER FLOOR MATS — ALL WEATHER FLOOR MAT REPLACEMENT

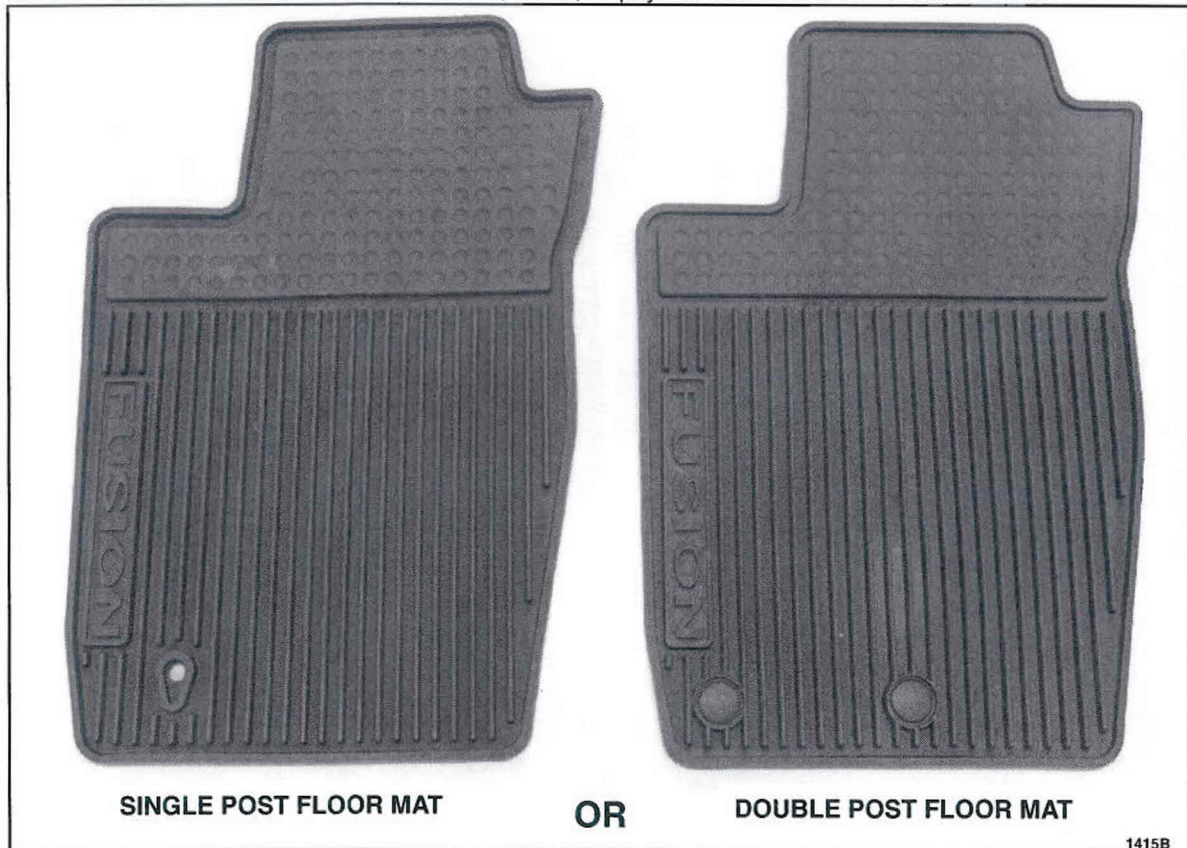
OVERVIEW

If the driver side rubber all weather floor mat is not properly installed or if it moves out of position, it could interfere with the accelerator pedal, potentially inhibiting its return to idle, and increase the risk of a crash. Owners of affected all weather floor mats will be notified to return the affected mats to their dealership in exchange for a new set of mats. For customers in possession of affected floor mats, dealers are to install *new* rubber all weather floor mats following the kit instructions supplied with the mats. Additionally, dealers are to review with the owner that driver side floor mats should never be stacked on top of other mats, and show the owner how the mats are installed and retained.

NOTE: Customers must physically possess and turn in the affected driver side all weather floor mat to receive replacement all weather floor mats. In addition, the dealer must cut the affected driver side all weather floor mat in half diagonally and dispose of the mat appropriately.

- If the original mats are black, the customer will receive a *new* set of black front rubber all weather mats (driver and front passenger).
- If the original mats are a different color (gray or tan), the customer will receive a *new* set of four rubber all weather mats in black.

NOTE: Fusion all weather floor mats shown, Milan, Zephyr and MKZ all weather mats similar.



1415B



SERVICE PROCEDURE

1. Remove the driver side floor mat from the vehicle and inspect the part number prefix code on the back of the mat for one of the following prefix codes. See Figure 1.

Vehicle	Original Part Number Prefix on Back of Mat
Fusion	6E5J
	AE5J
Milan	6N7J
	AN7J
MKZ/Zephyr	6H6J or 7H6J
	AH6J

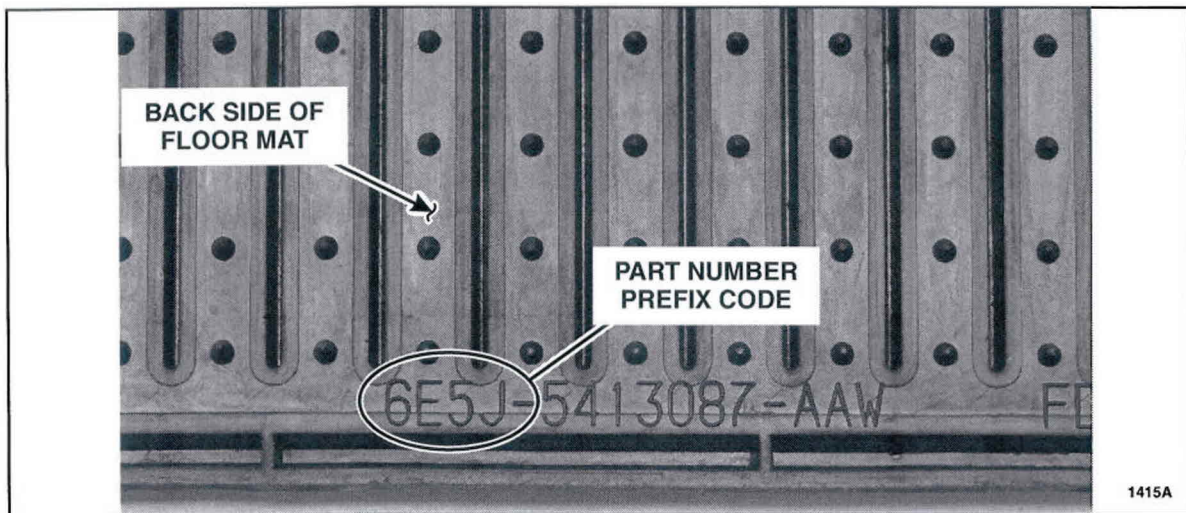


FIGURE 1

WARNING: When installing the driver front floor mat verify that the retention hooks or posts are properly engaged to ensure that the floor mat does not become mispositioned during vehicle operation.

2. Inspection results:

- If the part number prefix code does not match one of the affected codes, reinstall the original floor mat and release the vehicle.
- If the part number prefix code matches one of the affected codes, replace the affected floor mats and then proceed to Step 3.

3. If the mats are affected use a utility knife to cut the driver front floor mat in half diagonally and dispose of the mat appropriately.

