

# VOLKSWAGEN

GROUP OF AMERICA

CHRISTOPHER SANDVIG NAME  
GM-COMPLIANCE/TREAD TITLE  
VWGOA PRODUCT COMPLIANCE DEPARTMENT  
248-754-5000 PHONE  
248-754-5093 FAX  
JULY 30, 2014 DATE

Ms. Kelly Schuler  
Office of Defects Investigation Enforcement (NEF-111)  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

VOLKSWAGEN GROUP OF AMERICA, INC  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326  
PHONE +1 248 754 5000

**Subject: QUARTERLY RECALL COMPLETION REPORT**

Dear Ms. Schuler:

Enclosed is the Volkswagen Group of America, Inc. quarterly recall completion report for Volkswagen and Audi products in accordance with Title 49 of the Code of Federal Regulations, Part 573.7 for the second quarter of 2014.

Sincerely,



Christopher T. Sandvig  
GM-Compliance/TREAD

Enclosures

# VOLKSWAGEN GROUP OF AMERICA, INC.

Quarterly Report In Accordance With 49 CFR 573.7



Ending Calendar Quarter: 2nd Qtr 2014

| PART (b)(1)   |            | PART (b)(2)        |            | PART (b)(3)        | PART (b)(4)                    |                   |                 | PART (b)(5)              |                  |                 |                   |                                       |                                  |                               |                                     |                            |
|---------------|------------|--------------------|------------|--------------------|--------------------------------|-------------------|-----------------|--------------------------|------------------|-----------------|-------------------|---------------------------------------|----------------------------------|-------------------------------|-------------------------------------|----------------------------|
| RECALL NUMBER |            | OWNER NOTIFICATION |            | TOTAL NO VEHICLES  | CAMPAIGN COMPLETED             |                   |                 | UNREACHABLE VEHICLES     |                  |                 |                   |                                       |                                  |                               |                                     |                            |
| VWGoA Code    | NHTSA Code | Begin              | End        | Vehicle Population | Veh. Checked, No Repair Needed | Vehicles Repaired | Total Completed | Customer Refused Repairs | Vehicles Totaled | Vehicles Stolen | Vehicles Exported | Customer Moved -No Forwarding Address | Vehicle Sold - New Owner Unknown | Customer Moved - Fwd. Address | Not Presently/ No Longer Registered | Total Vehicles Unreachable |
| 34F6          | 13V-568    | 12/13/2013         | 12/13/2013 | 3,834              | 0                              | 3,295             | 3,295           | 0                        | 1                | 0               | 0                 | 2                                     | 0                                | 0                             | 0                                   | 3                          |
| 38B9          | 14V-182    | 04/16/2014         | 05/13/2014 | 26,452             | 0                              | 23,970            | 23,970          | 0                        | 0                | 0               | 0                 | 33                                    | 0                                | 0                             | 0                                   | 33                         |
| 69i9          | 12V 540    | 01/09/2013         | 01/09/2013 | 2,467              | 33                             | 2,203             | 2,236           | 0                        | 0                | 0               | 0                 | 9                                     | 0                                | 0                             | 8                                   | 17                         |
| 94G8          | 14V-125    | 05/13/2014         | 05/30/2014 | 150,201            | 0                              | 41,255            | 41,255          | 11                       | 4                | 0               | 0                 | 406                                   | 159                              | 0                             | 14                                  | 594                        |
| 97Z9          | 13V-569    | 01/03/2014         | 01/03/2014 | 62,122             | 0                              | 41,262            | 41,262          | 0                        | 55               | 1               | 7                 | 1,117                                 | 137                              | 0                             | 0                                   | 1,317                      |

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Quarterly Report In Accordance With 49 CFR 573.7



Ending Calendar Quarter: 2nd Qtr 2014

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| 20U6          | 13V-450    | 10/22/2013         | 10/28/2013 | 3,594              | 30                             | 3,202             | 3,232           | 0                        | 0                | 1               | 0                 | 0                                     | 0                                | 0                             | 0                                   | 1                          |
| 60B6          | 13V-448    | 10/22/2013         | 10/22/2013 | 1,120              | 121                            | 871               | 992             | 0                        | 0                | 0               | 0                 | 0                                     | 0                                | 0                             | 0                                   | 0                          |