

Equipment Safety Recall Quarterly Report Information

Report Date: August 28, 2014

Calendar Quarter:

January 1 – March 31

April 1 – June 30

July 1 – September 30

October 1 – December 31

Manufacturer (name, address, phone):

Tesla Motors, Inc.
3500 Deer Creek Road
Palo Alto, CA 94304
(650) 681-5000

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

James Chen, james@teslamotors.com, (202) 549-9819

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Subject vehicles (make, model, model year, and any other information necessary for identifying the vehicles):

1. NHTSA Safety Recall Campaign Number: 14V-006
Manufacturer's assigned campaign number (where applicable): SB-14-50-002
2. (a) The date notification to purchasers began:
 - Firmware update: 3/17/2014
 - NEMA 14-50 Adapter Shipment: 3/17/2014
- (b) The date notification of purchasers was completed:
 - Firmware update: 3/17/2014
 - Notification Letters/NEMA 14-50 Adapter Shipment: In-progress
 - Note: due to a batch of customers having incorrect contact information in our system, we are currently verifying customer addresses. We are proactively re-sending notification mailers and adapters to those customers once we receive corrected contact information.
 - Note: As of June 30, 601 of the returned, undelivered 784 adapters were re-shipped to updated customer addresses.
- (c) The date notification to dealers and distributors began:

- Firmware update: 3/17/2014
- NEMA 14-50 Adapter Shipment: 3/17/2014

(d) The date notification of dealers and distributors was completed:

- Firmware update: 3/17/2014
- NEMA 14-50 Adapter Shipment: 3/17/2014

3. The total number of vehicles involved: 20238

NOTE: The number figures given in responses to numbers 5 and 6 below are to be stated in the cumulative (e.g., in consideration of any previous quarter's information).

4. (a) Total number inspected and remedied:

- Firmware update: 20202
- NEMA 14-50 Adapter:
 - o Initially shipped 20238 adapters and letters
 - Total shipped: 19454
 - Total undelivered: 784
 - o Second batch: resent 601 adapters and letters
 - Total shipped to date: 20055
 - Total undelivered: 183

(b) Total number inspected, but determined NOT to require the remedy:

- Firmware update: 0
- NEMA 14-50 Adapter: 0

5. Numbers of vehicles determined to be unreachable for inspection due to:

Export: 2

Theft: 0

Scrapping: 0

Failure to receive a notification of the recall:

NEMA 14-50 Adapter: 183

- Note: due to a batch of customers having incorrect contact information in our system, we are currently verifying customer addresses. We are proactively re-sending notification mailers and adapters to those customers once we receive corrected contact information.
- 183 – Mail/Package came back as undelivered. These do not have confirmed addresses or secondary address to ship to. Tesla in process of identifying alternative customer address.

Other reasons (specify below):

Firmware update: 36

- Note:

- 1) Updated firmware was pushed to customer vehicles OTA (over the air), but has not been installed by customer (requires customer to physically initiate firmware update via touch screen display).
- 2) Update firmware was unable to be pushed over-the-air, requires customer to physically come into service center for firmware update. We've contacted each customer to bring their vehicles in to perform this update.

Total number of vehicles unreachable for inspection: 221

This report may be e-mailed to RMD.ODI@dot.gov or facsimiled to (202) 366-7882.