



**Steve M. Kenner, Global Director**  
Automotive Safety Office  
Sustainability, Environment & Safety Engineering

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April 30, 2014

David J. Friedman  
Acting Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE/W42-308  
Washington, DC 20590

Dear Mr. Friedman:

Subject: Quarterly Completion Report – First Quarter 2014 – Pursuant to  
49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company (Ford) is submitting the attached Quarterly Report for the period ending March 31, 2014, for recalls initiated by Ford.

Detailed information is attached.

Sincerely,

A handwritten signature in blue ink that reads "S. M. Kenner for".

Steven M. Kenner

Attachment

FORD QUARTERLY RECALL COMPLETION REPORT -- 49 CFR Part 573.7  
Quarter Ending March 31, 2014

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION		VEHICLES INVOLVED	PROCEDURES COMPLETED <sup>1/</sup>		UNREACHABLE VEHICLES <sup>2/</sup>				
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ENDED		INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
11V-445	11C20	1	1Q-14	2Q-15	31-Jan-2014	31-Jan-2014	4,512	0	556	139	22	0	0	0
13V-594	13C09	1	1Q-14	2Q-15	9-Jan-2014	9-Jan-2014	7,148	0	5,158	66	0	0	0	0
13V-584	13S12	1	1Q-14	2Q-15	21-Jan-2014	22-Jan-2014	9,469	0	1,793	1	69	0	0	0
13V-583	13S12	1	1Q-14	2Q-15	21-Jan-2014	22-Jan-2014	139,887	0	3,293	3,903	16	0	1	0
14V-002	13S13	1	1Q-14	2Q-15	25-Feb-2014	25-Feb-2014	27,933	0	11,038	317	0	0	0	0
14V-001	13S14	1	1Q-14	2Q-15	29-Jan-2014	29-Jan-2014	148 <sup>k</sup>	0	79	2	0	0	0	0
13V-475	13C07	2	4Q-13	1Q-15	30-Oct-2013	30-Oct-2013	22,902	0	16,747	559	29	0	2	0
13V-385	13S08	2	4Q-13	1Q-15	18-Oct-2013	24-Oct-2013	397804 <sup>h</sup>	135,908	7,291	6,102	121	2	28	0
13V-523	13S09	2	4Q-13	1Q-15	22-Nov-2013	22-Nov-2013	2,456	0	1,682	133	27	0	0	0
13C-535	13S10	2	4Q-13	1Q-15	25-Nov-2013	25-Nov-2013	2,954	0	2,187	89	0	0	0	0
13V-303	13C02	3	3Q-13	4Q-14	5-Aug-2013	5-Aug-2013	33,021	0	28,943	199	5	0	2	0
13V-335	13C04	3	3Q-13	4Q-14	16-Aug-2013	16-Aug-2013	6,308	0	4,435	187	28	0	0	0
13V-227	13S04	3	3Q-13	4Q-14	8-Jul-2013	15-Jul-2013	391,627	3,531	306,180	4,749	18	0	1	0
13V-270	13S07	3	3Q-13	4Q-14	26-Jul-2013	26-July-1013	12,570	8,785	606	101	5	0	0	0
13V-081	13S01	4	2Q-13	3Q-14	27-Mar-2013	14-Aug-2013	198,380 <sup>i</sup>	0	64,560	9,412	15	1	115	0
13V-109	13S03	4	2Q-13	3Q-14	9-May-2013	9-May-2013	3,037	1,201	1,150	28	0	0	0	0
13V-230	13S05	4	2Q-13	3Q-14	28-Jun-2013	28-Jun-2013	107	0	59	0	0	0	1	0
13V-232	13S06	4	2Q-13	3Q-14	17-Jun-2013	17-Jun-2013	20	0	17	0	0	0	0	0
13V-085	13S02	5	1Q-13	2Q-14	28-Mar-2013	28-Mar-2013	5,676	4,447	51	51	1	0	0	0
12V-488	12C26	6	4Q-12	1Q-14	22-Oct-2012	24-Oct-2012	154,471	0	124,777	2,669	34	0	5	0
12V-553	12C27	6	4Q-12	1Q-14	19-Dec-2012	19-Dec-2012	19,158 <sup>o</sup>	0	17,809	76	7	0	0	0
12V-551	12S41	6	4Q-12	1Q-14	18-Dec-2012	20-Dec-2012	80,057	0	80,002	11	8	0	0	0

NOTES

1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
2/	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall
e	Vehicles moved from Canada between 5-day letter and VIN count freeze accounting for differences between 5-day and quarterly volumes.
h	Potentially affected vehicles (based on Ford's Part 573 letter): Approximately 355,000 Units in Operation (UIO) for 2001-2004 vehicles. (40.3% completion rate).
j	Includes Regional Recall adjustment of 1712 per letter to Ms. J. Timian on September 25, 2013.
k	This number indicates the vehicles available at the launch of the action.