



**SUZUKI MOTOR OF AMERICA, INC.**

February 18, 2015

Jennifer T. Timian, Chief  
Recall Management Division (NVS-215)  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Dear Ms. Timian:

Re: Recall 14V-811 – Part 573 Report Update

On December 18, 2014, Suzuki Motor of America, Inc. ("SMAI") submitted a Part 573 report concerning a defect in 2010-2013 Suzuki SX4 and 2010-2013 Suzuki Kizashi passenger cars. Pursuant to the requirements in 49 CFR §573.6(b), SMAI is providing the following amended description of the remedy program for the recall being conducted.

SMAI has received reports of shifting difficulty in some SX4 vehicles after the recall repair has been performed. The shifting difficulty appears to be associated with installing some original shift knobs on the improved shift selector lever. In these cases, it has been determined that the shifting difficulty can be resolved by installing a new shift knob.

To address this situation, Suzuki Motor Corporation is developing an additional inspection procedure for SX4 vehicles. The inspection procedure will include a measurement to determine whether the original shift knob can be used for the recall repair, or whether a new shift knob must be installed. We will provide a copy of the revised service procedure when it has been finalized.

Please contact me if you have any questions concerning this matter.

Sincerely,

SUZUKI MOTOR OF AMERICA, INC.

A handwritten signature in black ink, appearing to read 'Kenneth M. Bush', written in a cursive style.

Kenneth M. Bush  
Department Manager, Government Relations