



Toyota Motor Sales, USA, Inc.
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Subject: Safety Recall E02 (14V-604) Remedy Schedule

Region	Involved States	Est. UIO	Remedy Launch Week
Boston	MA, ME, NH, RI, VT	42,878	1/25/16
New York	CT, NJ, NY	36,816	2/8/16
Central Atlantic Toyota	DE, MD, PA, VA, WV, D.C.	67,092	2/29/16
Chicago	IL, IN, MN, WI	23,475	3/21/16
Cincinnati	KY, MI, OH, TN	41,397	3/28/16
Denver	AZ, CO, NM, NV, UT, WY	69,918	4/4/16
Portland	AK, ID, OR, MT, WA	45,865	4/4/16
Kansas City	IA, KS, MO, ND, NE, SD	19,592	4/11/16
Los Angeles	CA	80,068	4/11/16
San Francisco	CA	48,761	4/18/16
Southeast Toyota	AL, FL, GA, NC, SC	110,535	4/25/16
Gulf States Toyota	AR, LA, MS, OK, TX	93,523	5/2/16

- The remedy launch and mailing plan is based on projected parts production and repair volume. Conditions will be monitored closely; if repair rates are slower than projected or parts supply increases, launch dates and owner notifications will be advanced accordingly.
- Owner notifications for each region will begin within one week of each region's launch.
 - Owner notifications will be mailed over a 60-75 day period for each region.
 - All owner notifications will be issued no later than the end of June 2016.
- Vehicles also covered under Tacoma frame Limited Service Campaigns E0D/ESD that have had their frame replaced (approximately 23,900 vehicles to date) receive updated leaf springs as part of the frame replacement and will not require spring replacement under Safety Recall 14V-604. These units will be marked accordingly in Toyota's warranty and recall lookup systems. Letters will be sent to all applicable customers explaining why they will not receive a remedy letter.