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SUZUKI
SUZUKI MOTOR OF AMERICA, INC.
P.O. Box 1100
Brea, California 92822-1100

VG #VIN
1*****AUTO**SCH 5-DIGIT 48111



SAFETY AND EMISSIONS RECALL NOTICE

VIN #
[REDACTED]



IMPORTANT SAFETY AND EMISSIONS RECALL

This notice applies to your vehicle.

Model:
VIN:

XXXXXXXXXX

Dear Suzuki Owner,

In January 2015 you should have received a notice announcing that Suzuki Motor Corporation decided to conduct a Safety Recall for all 2010 - 2012 and certain 2013 Suzuki Kizashi vehicles.

This notice is sent to you in accordance with the US Environmental Protection Agency (EPA) and/or the California Air Resources Board (CARB) regulations.

Suzuki Motor Corporation has decided to make this a Safety and Emissions Recall. Symptoms you could experience with your vehicle related to this Safety and Emissions Recall Campaign are:

- ▶ Liquid fuel leak near or around the fuel tank area.
- ▶ Fuel smell with or without a liquid fuel leak present.

The cause of this condition results from a spider that enters the evaporative emissions canister air vent line and weaves a web, causing a restriction in the vent line. If this occurs, air flow through the evaporative emissions system may be impacted in that excessive negative pressure is created in the fuel tank. This can cause deformation of the fuel tank, which can lead to fuel tank cracks. If the fuel tank becomes cracked, fuel leakage and venting of fuel vapors can occur, increasing the risk of a fire.

Your authorized Suzuki Service Provider will replace the evaporative emissions canister air vent line on affected vehicles with a vent line that has a filter on the exposed end. If the evaporative emissions canister vent line is found to be obstructed,

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IMPORTANT: If you have sold or traded your Suzuki vehicle, please enter the owner's name and address. If known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this campaign notice must forward a copy of this notice to the lessor within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

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Change Of Ownership/Address

NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

VIN #
[REDACTED]

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

CHANGE OF OWNERSHIP

If you do not own the vehicle shown in the box above, please fill in the following information as applicable.

- Never owned this vehicle
- Vehicle stolen
- Vehicle sold / transferred / traded
- Vehicle exported
- Other

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above.

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To mail card, tear at both perforations & remove this piece.

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The fuel tank will also be replaced. This repair will be performed at no cost to you for parts and labor. Recall replacement parts are now available to correct this condition and your authorized Suzuki Service Provider has been instructed on this repair procedure.

It is important that you have this repair completed as soon as possible. Please contact your authorized Suzuki Service Provider to schedule an appointment to have your evaporative vent line replaced. Please mention Recall Identification Code "V/C" when you call.

If you have already had this recall completed as part of the safety recall notification, please disregard this notice.

The repair will take at least an hour and can take more than three hours depending on the parts being replaced and model of your vehicle. Please be aware, if your Suzuki Service Provider has a large number of vehicles waiting for repairs, some additional time may be needed. Vehicles are eligible for repair under this Emissions Recall regardless of vehicle age or mileage.

IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

The California Air Resources Board requires that all applicable emissions recall campaigns be completed prior to California vehicle registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration.

After completing the recall service, your authorized California Suzuki Service Provider will give you a "Vehicle Emissions Recall - Proof of Correction" certificate. If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.

In order to ensure your full protection under the emissions warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you installed non-Suzuki parts or had repairs performed by someone other than an authorized Suzuki Service Provider.

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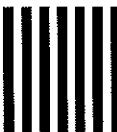
NO POSTAGE
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IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 107 BRECA CA

POSTAGE WILL BE PAID BY ADDRESSEE

AUTOMOTIVE DIVISION / WARRANTY
SUZUKI MOTOR OF AMERICA, INC.
PO BOX 1100
BRECA, CA 92822-0988



To mail card, tear at
both perforations &
remove this piece.

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If your vehicle is identified in this recall and you have paid for a repair involving the defect condition, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following affected vehicles: all 2010-2012 Suzuki Kizashi vehicles and certain 2013 Suzuki Kizashi vehicles produced before July 6, 2012. Please note the following limitations on reimbursement:

- Only repairs that are the subject of the Safety and Emissions Recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki Service Provider or the Suzuki Motor of America, Inc. Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

Your authorized Suzuki Service Provider can provide you the fastest response to your questions or concerns about this Emissions Recall campaign. If you have any difficulty with this recall campaign, you may contact the Suzuki Motor of America Customer Relations Department for assistance at (800) 934-0934 during the hours of 7:00 AM to 5:00 PM Pacific Time. Please have your Vehicle Identification Number (VIN) ready when calling.

We sincerely regret any inconvenience that this recall may cause, but we are certain you understand our interest in maintaining your safety, your passengers' safety, and your continued satisfaction with your Suzuki vehicle.

Sincerely,

SUZUKI MOTOR OF AMERICA, INC

Suzuki Service Providers in your area are:

LAFONTAINE SUZUKI
313/561-6600

GANLEY SUZUKI EAST
440/585-1000