

Dealer Q & A: 2011 Sonata Brake Line Campaign 122 – 08/01/14

Summary

Hyundai Motor America is conducting a safety recall of approximately 133,000 2011 model year Hyundai Sonata vehicles produced beginning on December 11, 2009 through September 1, 2010. Hyundai dealers will replace the affected brake lines with a revised service part.

Hyundai informed the National Highway Traffic Safety Administration on July 17, 2014 and is initiating this action to ensure the safety and quality of vehicles and the continued satisfaction of its customers.

Q: What is the issue?

A: The two brake lines connecting the brake system's master cylinder to the Hydraulic Electronic Control Unit (HECU) may develop a leak over time due to an insufficient seal between the inner brake hose and metal brake line fitting. There may be a gradual depletion of fluid in the brake fluid reservoir over time resulting in customer complaints of a brake fluid leak. If the leak continues unnoticed, the brake warning lamp in the instrument cluster will illuminate. Additionally, a fluid leak between the hose's inner and outer layers may restrict brake fluid flow between the master cylinder and the circuit's brake caliper(s). This may be accompanied by illumination of the Electronic Stability Control warning lamp in the instrument cluster.

Q: What is done during the recall service at the dealer?

A: Hyundai dealers will replace the brake lines with a revised service part. Dealers will perform this service free of charge.

Q: Should customers have their Sonatas inspected at their local dealer to make sure the cars are safe?

A: Affected customers will receive written notification of the recall by first class mail. Customers can contact their dealer or call the Hyundai Customer Connect Center at 1-800-633-5151 for additional information.

Q: How long will it take for the recall service?

A: Hyundai estimates the time needed to perform the actual repair should be less than 1 hour. We recommend customers call their local Hyundai dealer to schedule a service appointment. The dealer can advise you on the time needed for the repair.

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Q: When will owners be notified?

A: Owners will be mailed notification letters beginning in the third quarter of 2014.