

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



You may have noticed some changes to this recall letter including some additional customer based features. These are the result of recent regulatory changes and will serve to provide an increased understanding and reduction of the risks associated with vehicles that contain safety defects, or fail to meet Federal Motor Vehicle Safety Standards (FMVSS).

A new vehicle identification number (VIN)-based recall lookup tool on our MBUSA.com website www.MBUSA.com/recall, now offers a search function that will capture whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. It will also report a vehicle that has been identified as covered by a safety recall, but where the recall remedy is not yet available. To preserve consumer privacy please be aware we are not retaining the VIN that you provide during a search initiated on our recalls look-up feature, nor the result returned from the search tool. While we regret the inconvenience any recall may cause, we encourage you to schedule an appointment for the recall remedy at an authorized Mercedes-Benz dealer at your earliest convenience. To locate an authorized dealer see www.MBUSA.com/dealerlocator. Please retain the attached magnet as a reminder of the new recall lookup tool, and for quick access to our Customer Assistance Center phone number.

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Visit the www.MBUSA.com/recall website to view vehicle recall status, customer letter and other recall related information.

Customer Assistance Center

1-800-FOR-MERCEDES

Connect directly to a Mercedes-Benz representative to assist you with any questions, comments or requests.

