



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

Memorandum

Subject: Recall 14V-120

From: Cynthia Glass
General Engineer, RMD

To: Memo to File

Date: June 2, 2014

On June 2, 2014, Stephen C. Tanger, CCO-National Sales Manager for AL-KO Axis, verified that the axles involved in the above-referenced recall campaign were only sold to Keystone RV Company (Keystone). These axles were designed by Keystone, exclusively for Keystone.

Accordingly, all product affected by the defect has been recalled and an Equipment Query investigation is not needed.



6/2/2014 Letter # 0602140237

Cynthia Glass

General Engineer, RMD
US DOT/NHTSA
1200 New Jersey Ave, SE
Washington, DC 20590
202-366-2920

Per our conversation on 05-29-14 in reference to the Keystone recall (14V-120) regarding axles that may have insufficient lubrication, please accept our response **dated and signed**. As mentioned on our phone conversation, the axles in question were designed specifically for Keystone, to Keystone's specifications; no other vehicle manufacturers, distributors or retail sales offices received these axles. AL-KO worked diligently with Keystone to remedy all affected vehicles and axles in their yard to their satisfaction. We also communicated with every dealer to check the grease on every unit they had or have in stock at their locations. Keystone made the choice to do the recall(14v-120) to make sure the dealers would inspect the axles and grease them, if necessary. By taking these above steps we addressed, contained, corrected and are taking care of all units for the axle design mentioned.

If you have any questions, please feel free to contact me by email, or phone. My contact information is below.

Signature:

A handwritten signature in black ink, appearing to read "Stephen C. Tanger".

X



Stephen C. Tanger
CCO National Sales Manager

AL-KO KOBER CORPORATION
21611 Protecta Drive
Elkhart, IN 46516
Phone 574 294 6651
Cell 574 596 8990
Fax 574 295 6676
stevetanger@al-kobra.com
www.al-kobra.com