



1051 West 7th Street
Monroe, WI 53566
608-328-8127 ~ Fax: 608-328-4278

Instructions for receiving replacement or reimbursement service for Sure Power products affected by NHTSA safety recall 14V-070.

Is my Sure Power product covered by this recall?

The products are battery equalizers and DC-DC converters manufactured by Sure Power, Inc. between January, 2000 and August 18, 2013.

The products are identified by any of the following part numbers: 12025COO, 12025COO-B, 12025EOO, 12025EOO-B, 12030C20HR, 12030C20HR-B, 12040COO, 12040COO-B, 12040EOO, 12040EOO-B, 52204, 52206, 52206FU3, 52208, 52208P, 52208FUB, 52210, 52210-20430K, 52210P, 52210RB, 52210RB-B, 52210FUB-T, 52304, 52304P, 52306, 52306FU3, 52308, 12040COJ.

How do I receive a replacement unit?

If you have a Sure Power product with one of the above part numbers and it is still installed in a vehicle, first disconnect it from the power source and remove it from the vehicle.

Next, contact Monroe Truck Equipment, Inc. and provide the product part number, the product serial number, and the vehicle VIN. If available, provide the original Monroe Truck Equipment Sales Order, Job Order, or Invoice number (not required). A replacement unit will be ordered from Sure Power and shipped to you.

Contact name: Carol Weigel

Phone: 608-32908437

e-mail: cweigel@monroetruck.com

Mailing address:

Monroe Truck Equipment

1051 W. 7th Street

Monroe, WI 53566

TP 701 P/N 12025COO
S/N 08000505
VIN 1GBP7C1B08F418308

TP 702 P/N 12025COO
S/N 08000598
VIN 1GBP7C1B49F409497

How do I receive reimbursement if I have already purchased a replacement unit?

If you had to replace, at your own expense, your Sure Power product due to the self-heating condition described in the recall letter, you will receive full reimbursement for the cost of the replacement part. (Costs for problem diagnosis, installation labor, or other incidentals are not reimbursed.)

Contact Monroe Truck Equipment, Inc. at the same contact listed above and provide the product part number, the product serial number, the vehicle VIN, and the receipt/proof of purchase for the unit you purchased (required).

Monroe Truck Equipment Recall 14V-070
Sure Power Products
Rev. 03/28/14



Customer/End User: U.S. Army, Yuma Proving Grounds

VIN of Identified Vehicle	Make/Year/Model	Sure Power Product Part #	Date Sold/Installed
1GBP7C1B08F418308	GM / 2008 / C-Series	12025C00	2008-09
1GBP7C1B49F409497	GM / 2009 / C-Series	12025C00	2009-03