



Mercedes-Benz

IMPORTANT SAFETY RECALL 2014 120006
This notice applies to your vehicle, WDDHF0EB3FB100401
Second Row Double Seat Belt Buckle
NHTSA Recall # 14V818

Mercedes-Benz USA, LLC

Gareth Joyce

Vice President
Customer Services

February, 2015

2014120006
WDDHF0EB3FB100401
Andrea Rood
969 Fm 1326
Livingston, TX 77351

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 E-Class vehicles (sedan and wagon). The second row double seat belt buckle may not have been manufactured according to specifications. Our records indicate that your vehicle is included in the potentially affected population of vehicles.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

Your vehicle is equipped with seat belt load limiters on all front and second row seats except for the second row middle passenger seat. Even in the event of a severe frontal crash, the seat belt load limiter will ensure that the belt load reached at the right rear passenger seat remains at a non-critical level for an affected double seat belt buckle. However, in the event of a severe frontal crash for the second row middle passenger seat, an affected double seat belt buckle may fail under such loading. This could increase the risk of injury for buckled middle seat passengers under these circumstances. We therefore recommend that passengers do not occupy the middle position in the second row until the recall repair has been performed. An authorized Mercedes-Benz dealer will therefore replace the second row double seat belt buckle.

This service will be provided free of charge. We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately one half hour, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF HOUSTON NORTH, 281-233-6000** or another authorized dealer, at your earliest convenience. To locate additional authorized dealers see www.MBUSA.com/dealerlocator. **Please mention you are scheduling an appointment to replace your second row double seat belt buckle under Recall Campaign # 2014 120006.** You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.MBUSA.com/recall.

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,



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Mercedes-Benz USA, LLC
One Mercedes Drive
P.O. Box 350
Montvale, NJ 07645-0350
Phone 1-800-FOR-MERCEDES (1-800-367-6372)
Fax (201) 476-6211
www.MBUSA.com

IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

☐ SCRAPPED

☐ STOLEN

☐ OTHER _____

☐ SOLD I HAVE SOLD THE VEHICLE TO: _____

☐ MY NEW ADDRESS IS: _____

NAME _____

STREET _____

APT. _____

CITY _____

STATE _____

ZIP _____

PHONE _____

THANK YOU FOR YOUR COOPERATION



Mercedes-Benz

Mercedes-Benz USA, LLC

P.O. Box 301

Broadway, NJ 08808-0301

SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



BUSINESS REPLY MAIL

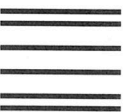
FIRST-CLASS MAIL

PERMIT NO. 37

MONTVALE NJ

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: CUSTOMER ADVOCACY
CUSTOMER ASSISTANCE CENTER
MERCEDES-BENZ USA LLC
PO BOX 350
MONTVALE NJ 07645-9978



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

