

ENVIRONMENTAL SOLUTIONS GROUP

1300 W. Bartlett Road
Elgin, IL, 60120
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“IMPORTANT SAFETY RECALL”

“This notice applies to your vehicle,

October 21, 2014

Customer name
Customer Address 1
Customer Address 2

ELGIN

VACTOR

GUZZLER

JETSTREAM

RAVO

Units Affected: Elgin Eagle 4MF10476, 78,79,84,94, Elgin Road Wizard 4MW10487

Dear Elgin Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Elgin Sweeper Company Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain 2014 Elgin Eagle MF and Road Wizard 4MW street sweepers.

REASON FOR RECALL

The purpose of this bulletin is to update the battery and alternator wiring and routing to eliminate a fault that can result in high current passing through the auxiliary harness which may melt the wires and increase the risk of a fire.

WHAT WE WILL DO

A safety recall has been issued for a specific group of Elgin Eagle and Road Wizard street sweepers. Elgin Sweeper Company will repair this defect free of charge. We will replace and reroute the wiring harness to new factory procedure

WHAT YOU SHOULD DO

Please contact your Elgin Dealer as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

Your Elgin Dealer is best equipped to obtain parts and provide service to ensure that your Elgin street sweeper is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date, and they do not remedy this condition within six (6) days of that date, we recommend you contact Elgin Customer Service by calling 1-877-DIAL-ESG (1-877-342-5374).

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Gary Gembala
Service Manager
Elgin Sweeper Company