



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

MAILED

DEC 29 2014

Compliance Dept.



A NAVISTAR COMPANY

## IMPORTANT NONCOMPLIANCE RECALL 14525

DECEMBER 2014

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain WorkStar® model trucks built 16 March 2012 through 1 October 2014 with feature code 0508028 headlights in bumper option and manufactured with head lamp harness part number 3898445C92.

### **REASON FOR THIS RECALL**

The headlight low beam and ground circuits are reversed at the headlight connector and may result in the low beam headlights to not conform to Federal Motor Vehicle Safety Standards for headlight illumination.

### **RISK TO MOTOR VEHICLE SAFETY**

With the wires reversed, the output of the headlight is reduced which could impair a driver's vision during night driving resulting in possible accident or injury.

### **DEFECT REMEDY**

The repair will involve correction of the wiring circuit to the low beam headlights. Dealers have instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**