



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680

\*\*\*\*\*AUTO\*\*SCH 3-DIGIT 630 P1 C1 ##



## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1 [REDACTED]

Date 01/22/2015

Harley-Davidson Recall No. 0163

NHTSA Recall No.14V-794

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 Softail model and Dyna model motorcycles. We are notifying you because our records indicate that you own one of the affected motorcycles.

### What is the Issue?

On some of these motorcycles, the front brake master cylinder may experience corrosion in the threads for the brake line banjo bolt. If this condition remains undetected, it could result in a sudden loss of brake fluid, which could lead to a loss of front brake function, possibly resulting in a crash.

### What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will flush and inspect the front brake master cylinder and if necessary, replace the master cylinder at no cost to you. The repair will take less than two hours to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **What If You Have Additional Questions or Concerns?**

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company,

Inc. (Recall 0163)