



AUTOMOBILE DIVISION
 American Honda Motor Co., Inc.
 1919 Torrance Blvd., - P.O. Box 2215
 Torrance, CA 90509-9870

VEHICLE IDENTIFICATION NUMBER ▶ XXXXXXXXXXXXXXXXXXXX JN0



JN0

*****SNGLP



▼ PLEASE DETACH, SIGN BELOW AND PLACE IN RETURN ENVELOPE ▼

INFORMATION CHANGE CARD

PLEASE PROVIDE NAME AND ADDRESS CORRECTIONS ON THE REVERSE SIDE

XXXXXXXXXXXXXXXXXXXX

◀ VEHICLE IDENTIFICATION NUMBER JN0

PLEASE SIGN AND RETURN THIS CARD ONLY IF YOU HAVE MADE CHANGES

- I no longer own the vehicle. It was:
- Sold (*print name and address of new owner on reverse, if known*)
 - Exported
 - Destroyed
 - Stolen
 - Lease expired, vehicle returned.
 - Other: _____

Nota:
 Si usted necesita esta información en español por favor comuníquese con Servicio al Cliente al 800-999-1009 y seleccione la opción 4.

Signature: **X**

Date: _____

SIGNATURE OF REGISTERED OWNER OR LESSEE REQUIRED





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January 2015

NHTSA Recall 14V-788

IMPORTANT SAFETY RECALL NOTICE

Dear Honda Crosstour Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year Crosstour vehicles. There is a possibility that the inflator tube, which is necessary to inflate the side curtain airbags, may not have been manufactured properly. An improper inflator tube could adversely affect the performance of the side curtain airbags in a crash, increasing the risk of occupant injury.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's side curtain airbags (depending on your VIN it could be left side, right side, or both sides) replaced **at no cost to you**.

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 168 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2015 Honda Crosstour involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at www.hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JN0, JN1, JN3 / Service Bulletin #14-079, 14-080, 14-081