

IMPORTANT SAFETY RECALL

This notice applies to your trailer (VIN [REDACTED]).

Subject: Safety Recall 14V785 - Possible Fracturing/Breakage of Draft Arm
2012 - 2015 Model Year Tishomingo Acquisition, LLC (trademark Ox Trailers)
Quarter Frame Dump Trailer

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tishomingo Acquisition, LLC (manufacturer of Ox Trailers) has decided that a defect which relates to motor vehicle safety exists in its 2012 - 2015 model year quarter frame dump trailers. Our records show that you are the owner of an affected trailer.

The Problem: The size and geometry of the gusset on the draft arm of the trailer dump mechanism should be more robust. Cracking and/or breakage of the draft arm may occur. The likely locations of such cracking/breakage are before and after the gusset, where the gusset comes into contact with the main tubing of the draft arm. Cracking and/or breakage of the draft arm may result in the possibility of a vehicle crash from loss of vehicle control. It may also pose other risks of injury to vehicle occupants and nearby persons (e.g., by falling debris, by unexpected movement of trailer to the ground, etc.).

The Remedy: We will remedy the defect at no cost to you. Our personnel will come to your worksite / location to install a replacement draft arm. The reinforcement gusset on the new draft arm will extend over a larger portion of the draft arm. We estimate that the replacement will take approximately 6 hours. We have already begun the process of replacing the draft arms of subject trailers. You will be contacted regarding the timing and coordination for replacement of draft arms on any of the subject trailers that may be in your possession. It is currently expected that all subject trailers will be modified by February 1, 2015.

Precautions To Reduce Chance Malfunction Will Occur Prior To Remedy: We recommend that you inspect the draft arms of affected trailers on a regular basis (every few loads) for signs of cracking. If you find any signs of cracking, you should not use the trailer. Also, as always, you should not overload the trailer or use the trailer for applications outside of manufacturer-recommended operating practices.

Reimbursement of Expenses: If you have already paid for a remedy related to the defect described in this notice, the insert enclosed with this notice provides information regarding our reimbursement of such costs.

Trailers Leased or Sold: If you have leased the subject trailer to another person or entity, federal regulations require that you send a copy of this notice to the lessee within ten days. If you no longer own this trailer, please let us know the name of the new owner. You can do this

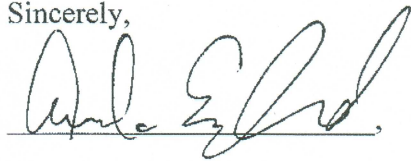
by calling Customer Service at 800-255-4345, or by mailing us at Tishomingo Acquisition, LLC, 1425 Highway 25 North, Tishomingo, MS 38873.

Additional Information: If you need more information, please call Customer Service at 800-255-4345, or contact us at ATTN: Customer Service, Tishomingo Acquisition, LLC, 1425 Highway 25 North, Tishomingo, MS 38873.

If you believe we have failed or been unable to remedy the defect within a reasonable time and without charge, then you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We appreciate and value your business. Your safety and satisfaction with your trailer are our primary concerns. By coming to your place of business or worksite to install the replacement, we hope to minimize any inconvenience this matter may cause you.

Sincerely,



Tishomingo Acquisition, LLC

REIMBURSEMENT INFORMATION

Vehicle: This information applies to your quarter frame trailer, VIN [REDACTED] manufactured by Tishomingo Acquisition, LLC (manufacturer of Ox Trailers).

Reimbursement Program: If you have already paid for a remedy (e.g., repair, replacement, etc.) related to the defect described in this notice, you may be eligible for reimbursement of such costs. For prior remedies eligible for reimbursement (as explained below), Tishomingo Acquisition will reimburse the amount paid by the owner.

Reimbursement Eligibility Requirements: You are eligible for reimbursement for prior remedies if -

- The remedy was performed between December 9, 2013 and January 6, 2015.
- The costs were not incurred during the period in which Tishomingo Acquisition's original or extended warranty would have provided for repair of the defect without charge to the customer, unless the coverage under the warranty was denied or the repair under the warranty did not remedy the problem. Prior costs incurred under an extended warranty will only be excluded from reimbursement if Tishomingo Acquisition provided you with written notice of the terms of the extended warranty.
- The remedy addressed (and was reasonably necessary to correct) the defect in the draft arm that led to this recall or a manifestation of the defect.
- You submit documentation to Tishomingo Acquisition (as described below).

Documentation for Reimbursement: Your claim for reimbursement should include (1) your name and address; (2) the VIN(s) of your trailer(s) on which the remedy was made; (3) a copy (or original) of the receipt(s) for the remedy, which provides the total cost you paid for the remedy and indicates the remedy addressed the defect that led to this recall or a manifestation of the defect; and (4) if the remedy was obtained at a time when the vehicle could have been repaired or replaced at no charge under the manufacturer's original or extended warranty program, documentation indicating that coverage under such warranty was denied or the warranty repair did not correct the problem.

How to Submit a Reimbursement Claim: A reimbursement claim that has the documentation described above should be mailed to: ATTN: Customer Service, Tishomingo Acquisition, LLC, 1425 Highway 25 North, Tishomingo, MS 38873.

Questions: If you have any questions regarding reimbursement of a prior repair/replacement, please call Customer Service at 800-255-4345.