



Hyundai Motor America  
10550 Talbert Avenue  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 14V-784

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 1.6 liter Hyundai Sonata vehicles produced beginning on August 29, 2014 through October 28, 2014. You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

### What is the problem?

The incorrect left axle shaft may have been installed during vehicle assembly. As a result, the left axle shaft may separate from the transaxle's differential. If the left axle shaft separates from the transaxle, the vehicle may stop moving, increasing the risk of a crash. Additionally, a separated axle shaft may allow the vehicle to roll away as the driver and other occupants exit the vehicle or anytime thereafter (without a fully applied parking brake). A vehicle rollaway increases the risk of injury to exiting occupants and bystanders.

### What will Hyundai do?

- Your Hyundai dealer will inspect and if necessary, replace the axle shaft. This procedure will be performed at no charge to you. The actual time required to perform the procedure should be less than 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

### What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

### What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-855-671-3059. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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