



CHAMPION®  
BUS · INC.

## IMPORTANT SAFETY RECALL

December 2014

This notice applies to your Champion bus vehicles with the following VINs  
*1234567890abcdefg, 12344567890hijklmnop*

*Bus Owner  
123 Main Street  
Plain City, MI 12345*

RE: Safety Recall 14V- 478

Dear Customer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Champion Bus has decided that a defect which relates to motor vehicle exists in certain model buses.

What is being recalled:

Champion buses, model years 2014 – 2015, models: Defender, Challenger, Crusader, American Coach, HCAC and LF Transport are being recalled.

Why is it being recalled:

The spring nuts which hold the passenger seats in place may be below specification, possibly allowing the seat to shift or move in the event of a crash. These nuts will be replaced free of charge.

P 810.724.1753

F 810.724.1844

CHAMPIONBUS.COM

331 GRAHAM RD, IMLAY CITY, MI 48444

*Est. 53*



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What we are doing about the problem:

All identified buses will have the seat spring nuts replaced. The replacement nuts will adequately secure the seats in place. These parts will be supplied free of charge. Champion began notifying customers and coordinating repairs on approximately December 5, 2014.

What you should do:

Please contact your Champion dealer and arrange to bring the bus in for replacement of the defective nuts.

If you have any questions, please contact Champion Bus at 810-724-1753

After contacting Champion Bus customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.


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 <p> <input checked="" type="checkbox"/> Safety Recall  <input type="checkbox"/> Field Campaign  <input type="checkbox"/> Service Information  <input type="checkbox"/> Product Improvement </p>	<p align="center"> <b><u>FIELD SERVICE BULLETIN</u></b>   <b><u>All Models</u></b>   <b><u>Passenger Seat Securement</u></b> </p>	<p> <b>FSB_2014-107</b>  <b>Revision: 0</b>  <b>Issue Date: 11/26/14</b>  <b>Manual Section: N/A</b>  <b>Author: JNaracon</b>  <b>Approval: RP</b>  <b>Form Rev. D 11/21/14</b> </p>
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**UNITS AFFECTED:** All Models built between 09/02/14 and 10/08/14

**DESCRIPTION:** Spring Nuts used in seat securement did not pass durability testing.

**WARRANTY INFORMATION:** Champion will cover 15 minutes per seat assembly.

**LABOR ALLOCATION:** 1 Person, 15 minutes per seat.

**CAMPAIGN EXPIRATION DATE:** 1/20/15

**MATERIALS NEEDED:**

Spring Nuts as provided by Champion (6 Per Seat Frame)  
Torque Wrench

**DISCLAIMER:**

The procedures contained herein are not exclusive. Champion Bus, Inc. cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved. Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety of any products, will be jeopardized by any procedure selected.

**PROCEDURE:**

- 1.) Remove (6) bolts retaining seats (4) from floor, (2) from wall.



- 2.) Compress and twist (6) spring nuts out of seat track.



- 3.) Compress and twist (6) spring nuts to install into wall track.



4.) Relocate seat assembly in line with spring nuts.



5.) Re-install bolts into spring nuts (leave loose enough to adjust location of seat).



6.) Set seat spacing per original seat location.

7.) Torque bolts to 35 ft-lbs.

