



January 22, 2015

IMPORTANT SAFETY RECALL 14V-747

This notice applies to the vehicle identification number below.

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exists in certain emergency response chassis cabs and chassis.

Defect:

Chassis cabs or chassis equipped with quick release valves with double check. Sharp edges on valve seat ribs may damage the rubber diaphragm in the valve over time causing leakage levels through the diaphragm in excess of permissible specifications. This increase in leakage levels could exceed the capacity of the compressor and reduce pressure in the air tanks. The increased QRDC valve leakage and reduced air pressure levels could eventually progress to the point that vehicle braking performance could be degraded or parking/emergency brakes could begin to reapply.

If this condition is not detected and normal warnings are not heeded, it could eventually affect the performance of the vehicle's braking system, increasing the risk of a vehicle crash.

Corrective Action:

Vehicles that may contain suspect valves will be inspected. If a suspect valve is identified, it will be replaced free of charge.

Labor Time:

The labor time required to perform said the inspection will be 0.5 hours. If the valve needs to be replaced, the repair may take an additional 0.5 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.



What You Should Do:

Call Spartan Chassis at one of the following numbers:

1.800.543.4277

Motorhome Customer and Product Support

1.800.543.5008

Emergency Vehicle Customer and Product Support

Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1.800.543.4277 for Motorhome Customer and Product Support or 1.800.543.5008 for Emergency Vehicle Customer and Product Support.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1.800.543.4277 for Motorhome Customer and Product Support or 1.800.543.5008 for Emergency Vehicle Customer and Product Support. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.